IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

LISA M SEHR Claimant

APPEAL NO. 09A-UI-01819-H2T

ADMINISTRATIVE LAW JUDGE DECISION

HY-VEE INC Employer

> OC: 11-30-08 R: 02 Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge/Misconduct 871 IAC 24.32(7) – Absenteeism

STATEMENT OF THE CASE:

The employer filed a timely appeal from the February 2, 2009, reference 03, decision that allowed benefits. After due notice was issued, a hearing was held on February 26, 2009. The claimant did participate. The employer did participate through Mike Pose, Assistant Director. Employer's Exhibit One was received.

ISSUE:

Was the claimant discharged for work-related misconduct?

FINDINGS OF FACT:

Having reviewed the testimony and all of the evidence in the record, the administrative law judge finds: Claimant was employed as a Chinese Food clerk, part-time, beginning July 7, 2008, through August 1, 2008, when she was discharged.

The claimant was discharged for missing too much work. The claimant missed work on July 13, 17, 24, and 26. The claimant was never warned that her poor attendance was placing her job in jeopardy. The claimant asked for July 26 off and believed that her manager, Miranda, had approved her leave and arranged for someone else to cover her hours. The person that was to cover the claimant's shift did not report for work and the claimant was discharged when she next reported for work on August 1, 2008.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. *Higgins v. Iowa Department of Job Service*, 350 N.W.2d 187 (Iowa 1984).

The claimant was entitled to fair warning that the employer was no longer going to tolerate her performance and conduct specifically her absenteeism. Without fair warning, the claimant had no way of knowing that there were changes she needed to make in order to preserve her employment. The claimant believed that Miranda had arranged for someone else to cover her shift, while the employer believed that the claimant had the responsibility to make arrangements for someone to cover her shift. The claimant had not been warned that her job was in jeopardy. Inasmuch as employer had not previously warned claimant about any of the issues leading to the separation, it has not met the burden of proof to establish that claimant acted deliberately or with recurrent negligence in violation of company policy, procedure, or prior warning. If an employer expects an employee to conform to certain expectations or face discharge, appropriate (preferably written), detailed, and reasonable notice should be given. Benefits are allowed.

DECISION:

The February 2, 2009, reference 03, decision is affirmed. The claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided the claimant is otherwise eligible.

Teresa K. Hillary Administrative Law Judge

Decision Dated and Mailed

tkh/kjw