# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**REBECCA A STAHLNECKER** 

Claimant

APPEAL NO. 11A-UI-01764-VST

ADMINISTRATIVE LAW JUDGE DECISION

**WAL-MART STORES INC** 

Employer

OC: 10/24/10

Claimant: Respondent (2R)

Section 96.5-1 – Voluntary Quit Section 96.3-7 – Overpayment of Benefits

#### STATEMENT OF THE CASE:

Employer filed an appeal from a decision of a representative dated February 3, 2011, reference 03, which held claimant eligible for unemployment insurance benefits. After due notice, a telephone conference hearing was scheduled for and held on March 14, 2011. Employer participated by Brian Rehnelt, Store Manager—Sioux City, Iowa Wal-Mart. Claimant failed to respond to the hearing notice and did not participate. The record consists of the testimony of Brian Rehnelt.

#### **ISSUES:**

Whether the claimant voluntarily left for good cause attributable to the employer; and

Whether the claimant has been overpaid unemployment insurance benefits.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony of the witness and having considered all of the evidence in the record, makes the following findings of fact:

The claimant worked as a garden center sales associate for a store located in Sioux City, Iowa. She began her employment on March 27, 2007. The claimant's last day of work was May 13, 2010. At the time she stopped working, she was a full-time employee. The claimant was considered a voluntary quit as of July 8, 2010.

The claimant had been provided an intermittent leave of absence to care for her mother, who lived in Omaha, Nebraska. The available hours for that intermittent leave of absence expired on June 1, 2010. The claimant was scheduled to work full-time hours from Monday through Friday. She failed to come to work even though scheduled after May 13, 2010. Initially the employer attributed her absences to the intermittent leave of absence. Brian Rehnelt, the store manager, spoke to the claimant on numerous occasions by telephone. She informed him that she was not able to work as she had moved to Omaha, Nebraska, and was caring for her mother. Work was available for the claimant had she elected to come to work.

#### **REASONING AND CONCLUSIONS OF LAW:**

871 IAC 24.25(2) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to lowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving lowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(2) The claimant moved to a different locality.

### 871 IAC 24.25(23) provides:

Voluntary quit without good cause. In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer from whom the employee has separated. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to lowa Code section 96.5. However, the claimant has the initial burden to produce evidence that the claimant is not disqualified for benefits in cases involving lowa Code section 96.5, subsection (1), paragraphs "a" through "i," and subsection 10. The following reasons for a voluntary quit shall be presumed to be without good cause attributable to the employer:

(23) The claimant left voluntarily due to family responsibilities or serious family needs.

A quit is a separation initiated by the employee. 871 IAC 24.1(113)(b). In general, a voluntary quit requires evidence of an intention to sever the employment relationship and an overt act carrying out that intention. See <u>Local Lodge #1426 v. Wilson Trailer</u>, 289 N.W.2d 698, 612 (Iowa 1980) and <u>Peck v. EAB</u>, 492 N.W.2d 438 (Iowa App. 1992). In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer. See 871 IAC 24.25.

The evidence is unconverted that it was the claimant who initiated the separation of employment. The claimant last worked for the employer on May 13, 2010. She had been granted an intermittent leave of absence to care for her mother, who lived in Omaha, Nebraska. The available hours for this leave of absence expired on June 1, 2010. The claimant was scheduled for full-time hours after May 13, 2010. She did not come to work nor did she report her absences. Initially the employer attributed her absences to the leave of absence. However, the claimant continued to miss work even after the leave of absence expired. She told Mr. Rehnelt on several occasions that she could not come to work as she was living in Omaha and caring for her mother. The employer then considered her a voluntary quit as of July 8, 2010.

A leave of absence negotiated with the consent of both parties, employer and employee, is deemed a period of voluntary unemployment for the employee-individual, and the individual is considered ineligible for benefits for the period. 871 IAC 24.22(2)(j). If the employee-individual fails to return at the end of the leave of absence and subsequently becomes unemployed the individual is considered as having voluntarily quit and therefore is ineligible for benefits. 871 IAC 24.22(j)(2).

The claimant was on an approved intermittent leave of absence until June 1, 2010. The evidence in the record does establish that the claimant did, in fact, fail to return to the employment at the end of the leave of absence. Accordingly, the separation is deemed a voluntary quit and claimant is disqualified for benefits unless the quit is found to be for good cause attributable to the employer.

It is the claimant's burden to prove that the voluntary quit was for a good cause that would not disqualify her. Iowa Code section 96.6-2. The claimant has not satisfied that burden. She may have compelling reasons to live in Omaha and care for her mother. These compelling reasons are not good cause attributable to the employer. Benefits are denied.

The next issue is overpayment of benefits. lowa Code section 96.3-7, as amended in 2008, provides:

- 7. Recovery of overpayment of benefits.
- a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.
- b. (1) If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5. However, provided the benefits were not received as the result of fraud or willful misrepresentation by the individual, benefits shall not be recovered from an individual if the employer did not participate in the initial determination to award benefits pursuant to section 96.6, subsection 2, and an overpayment occurred because of a subsequent reversal on appeal regarding the issue of the individual's separation from employment. The employer shall not be charged with the benefits.
- (2) An accounting firm, agent, unemployment insurance accounting firm, or other entity that represents an employer in unemployment claim matters and demonstrates a continuous pattern of failing to participate in the initial determinations to award benefits, as determined and defined by rule by the department, shall be denied permission by the department to represent any employers in unemployment insurance matters. This subparagraph does not apply to attorneys or counselors admitted to practice in the courts of this state pursuant to section 602.10101.

The overpayment issue is remanded to the Claims Section for determination.

## **DECISION:**

The decision of the representative dated February 3, 2011, reference 03, is reversed. Unemployment insurance benefits shall be withheld until claimant has worked in and been paid wages for insured work equal to ten times claimant's weekly benefit amount, provided claimant is otherwise eligible. The overpayment issue is remanded to the Claims Section for determination.

Vicki L. Seeck

Administrative Law Judge

Decision Dated and Mailed

vls/css