### IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

JAMES D CALDWELL Claimant

# APPEAL 19A-UI-01100-NM-T

ADMINISTRATIVE LAW JUDGE DECISION

GMT CORPORATION Employer

> OC: 01/20/19 Claimant: Appellant (1)

Iowa Code § 96.5(2)a – Discharge for Misconduct Iowa Admin. Code r. 871-24.32(1)a – Discharge for Misconduct

# STATEMENT OF THE CASE:

The claimant filed an appeal from the February 6, 2019, (reference 01) unemployment insurance decision that denied benefits. The parties were properly notified about the hearing. A telephone hearing was held on February 22, 2019. Claimant participated and testified. Employer participated through Human Resource Manager Jamie Kramer.

#### **ISSUE:**

Was the claimant discharged for disqualifying misconduct?

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant began working for employer on March 12, 2018. Claimant last worked as a full-time material handler. Claimant was separated from employment on January 21, 2019, when he was discharged.

On January 18, 2019, one of claimant's coworkers left his wallet by the time-clock and later discovered it was missing. On Monday, January 21, 2019, the coworker asked other employees, including claimant, whether they had seen the wallet. Everyone, including claimant, indicated they had not. The wallet was later found outside in the snow, with \$100.00 missing. The coworker reported to the employer that someone had stolen the wallet and cash. The employer reviewed surveillance video taken from outside the door where the wallet was found. They observed claimant open the door, look around, then throw the wallet into the snow. When claimant was asked about the situation he denied stealing the wallet or cash. According to claimant he found the wallet in the corridor outside the fact that he knew the coworker was looking for it. Claimant then offered to go to the ATM to get money to replace the missing cash. He testified he offered to replace the missing money because he had plenty of money to cover his coworker's loss. The employer has a policy in place, which prohibits all types of theft within

the workplace. Claimant received a copy of this policy, located in the employee handbook, upon his hire. Claimant was discharged for violating the theft policy.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct. Benefits are denied.

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such Misconduct as the term is used in the worker's contract of employment. disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Department of Job Service*, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. lowa Dep't of Job Serv.*, 321 N.W.2d 6 (lowa 1982). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (lowa Ct. App. 1984). Misconduct must be "substantial" to warrant a denial of job insurance benefits. *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (lowa Ct. App. 1984). Negligence does not constitute misconduct unless recurrent in nature; a single act is not disqualifying unless

indicative of a deliberate disregard of the employer's interests. *Henry v. Iowa Dep't of Job Serv.,* 391 N.W.2d 731 (Iowa Ct. App. 1986).

The decision in this case rests, at least in part, on the credibility of the witnesses. It is the duty of the administrative law judge as the trier of fact in this case, to determine the credibility of witnesses, weigh the evidence and decide the facts in issue. *Arndt v. City of LeClaire*, 728 N.W.2d 389, 394-395 (lowa 2007). The administrative law judge may believe all, part or none of any witness's testimony. *State v. Holtz*, 548 N.W.2d 162, 163 (lowa App. 1996). In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. *Id.*. In determining the facts, and deciding what testimony to believe, the fact finder may consider the following factors: whether the testimony is reasonable and consistent with other believable evidence; whether a witness has made inconsistent statements; the witness's appearance, conduct, age, intelligence, memory and knowledge of the facts; and the witness's interest in the trial, their motive, candor, bias and prejudice. *Id.* After assessing the credibility of the witnesses who testified during the hearing, reviewing the exhibits submitted by the parties, considering the applicable factors listed above, and using her own common sense and experience, the administrative law judge finds the claimant's version of events lacks credibility.

Taking property belonging to someone else is theft. Theft from an employer is generally disqualifying misconduct. *Ringland Johnson, Inc. v. Hunecke*, 585 N.W.2d 269, 272 (Iowa 1998). In *Ringland*, the Court found a single attempted theft to be misconduct as a matter of law. The employer has an interest in ensuring employees respect each other's property while at work. Even if claimant's version of events were credible and he did not take the cash in the wallet, he did take the wallet and dispose of it, despite knowing it belonged to his coworker, who was looking for it. This act in and of itself could be considered theft, as claimant took and disposed of property not belonging to him. In this case, the claimant deliberately disregarded the employer's interest and knowingly violated a company policy. The claimant engaged in disqualifying misconduct even without previous warning. Benefits are denied.

# **DECISION:**

The February 6, 2019, (reference 01) unemployment insurance decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

Nicole Merrill Administrative Law Judge

Decision Dated and Mailed

nm/rvs