## CHAD J ALDINGER
Claimant

## L A LEASING INC
Employer

### APPEAL NO. 19A-UI-00309-S1-T

## ADMINISTRATIVE LAW JUDGE DECISION

### OC: 12/09/18
Claimant: Appellant (1)

## STATEMENT OF THE CASE:

Chad Aldinger (claimant) appealed a representative’s January 10, 2019, decision (reference 03) that concluded he was not eligible to receive unemployment insurance benefits due to his separation from work with L. A. Leasing (employer). After hearing notices were mailed to the parties’ last-known addresses of record, a telephone hearing was held on January 28, 2019. The claimant participated personally until he intentionally disconnected before the hearing had ended. The employer participated by Colleen McGuinty, Unemployment Benefits Administrator, and Sandra Ford, Branch Manager. The claimant offered and Exhibit A was received into evidence.

## ISSUE:

The issue is whether the claimant was separated from employment for any disqualifying reason.

## FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The employer is a temporary employment service. The claimant performed services off and on from November 5, 2018, through December 10, 2018. He signed a document on September 10, 2018, indicating he was to contact the employer within three working days following the completion of an assignment to request placement in a new assignment. The document did indicate the consequences of a failure to notify the employer. The claimant was given a copy of the document which was separate from the contract for hire.

On November 30, 2018, the claimant complained to the employer about a “lazy guy” at work. He said he did not care to work with him in the future. The employer communicated his views to the supervisor at the company he was assigned to work for and the co-worker was dismissed.

On December 10, 2018, the claimant walked off the job at 6:00 p.m. without notifying his supervisors. The claimant said a co-worker made inappropriate comments at work and the claimant felt threatened. The claimant contacted the employer but did not seek reassignment. He said he would look for work on his own. Continued work was available had the claimant not resigned.
REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow the administrative law judge concludes the claimant was separated from employment for a disqualifying reason.

Iowa Code section 96.5(1)j provides:

An individual shall be disqualified for benefits, regardless of the source of the individual’s wage credits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual’s employer, if so found by the department. But the individual shall not be disqualified if the department finds that:

j. (1) The individual is a temporary employee of a temporary employment firm who notifies the temporary employment firm of completion of an employment assignment and who seeks reassignment. Failure of the individual to notify the temporary employment firm of completion of an employment assignment within three working days of the completion of each employment assignment under a contract of hire shall be deemed a voluntary quit unless the individual was not advised in writing of the duty to notify the temporary employment firm upon completion of an employment assignment or the individual had good cause for not contacting the temporary employment firm within three working days and notified the firm at the first reasonable opportunity thereafter.

(2) To show that the employee was advised in writing of the notification requirement of this paragraph, the temporary employment firm shall advise the temporary employee by requiring the temporary employee, at the time of employment with the temporary employment firm, to read and sign a document that provides a clear and concise explanation of the notification requirement and the consequences of a failure to notify. The document shall be separate from any contract of employment and a copy of the signed document shall be provided to the temporary employee.

(3) For the purposes of this paragraph:

(a) "Temporary employee" means an individual who is employed by a temporary employment firm to provide services to clients to supplement their workforce during absences, seasonal workloads, temporary skill or labor market shortages, and for special assignments and projects.

(b) "Temporary employment firm" means a person engaged in the business of employing temporary employees.

Under the Iowa Code the employer must advise the claimant of the three day notice requirement and give the claimant a copy of that requirement. The notice requirement must be separate from the contract for hire. The employer followed the requirements of the code. The claimant did not. He did not request reassignment. Therefore, benefits are denied.

Iowa Code section 96.5(1) provides:

An individual shall be disqualified for benefits, regardless of the source of the individual’s wage credits:
1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

Iowa Admin. Code r. 871-24.26(4) provides:

Voluntary quit with good cause attributable to the employer and separations not considered to be voluntary quits. The following are reasons for a claimant leaving employment with good cause attributable to the employer:

(4) The claimant left due to intolerable or detrimental working conditions.

The law presumes a claimant has left employment with good cause when he quits because of intolerable or detrimental working conditions. 871 IAC 24.26(4). Employee who receives reasonable expectation of assistance from employer after complaining about working conditions must complain further if conditions persist in order to preserve eligibility for benefits. Polley v. Gopher Bearing Company, 478 N.W.2d 775 (Minn. App. 1991).

The claimant notified the employer of intolerable working conditions on November 30, 2018, and the employer and client took care of the situation. The claimant alleged another situation occurred on December 10, 2018. He did not notify the employer or client of the situation. The claimant quit without notice even though there was every reason to believe the employer and client could remedy the alleged situation. There was no evidence presented at the hearing of good cause attributable to the employer. The claimant voluntarily quit without good cause attributable to the employer. Benefits are denied.

The claimant’s and the employer’s testimony is inconsistent. The administrative law judge finds the employer’s testimony to be more credible. The claimant disconnected the call before he had a chance to answer questions, submit to cross examination, and prove his case.

DECISION:

The representative’s January 10, 2019, decision (reference 03) is affirmed. The claimant was separated from the employer for no good cause attributable to the employer. Benefits are withheld until the claimant has worked in and has been paid wages for insured work equal to ten times the claimant’s weekly benefit amount provided the claimant is otherwise eligible.

Beth A. Scheetz
Administrative Law Judge

Decision Dated and Mailed