IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

MICHELLE L PARKER 1202 S K AVE NEVADA IA 50201

INTREPID USA INC

c/o THOMAS AND THORNGREN INC
PO BOX 280100

NASHVILLE TN 37228

Appeal Number: 05A-UI-01961-DT

OC: 01/16/05 R: 02 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
,
(Decision Dated & Mailed)

Section 96.5-1 - Voluntary Leaving

STATEMENT OF THE CASE:

Intrepid USA, Inc. (employer) appealed a representative's February 16, 2005 decision (reference 02) that concluded Michelle L. Parker (claimant) was qualified to receive unemployment insurance benefits after a separation from employment. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on March 14, 2005. The claimant participated in the hearing. Tina Meldrem appeared on the employer's behalf. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

ISSUE:

Did the claimant voluntarily quit for a good cause attributable to the employer?

FINDINGS OF FACT:

The claimant started working for the employer on September 2, 2003. She worked part time between 35 and 45 hours per week as a home health aide in the employer's home care agency. Her last day of work was November 11, 2004. She voluntarily quit effective that date.

On September 25, 2004, the claimant received her work schedule for the month of November 2004. She was only scheduled for approximately 20 hours per week. On October 27, 2004, she asked the Ames, lowa branch manager in person why her hours were reduced, and was not given any particular answer. Later that day she called the branch manager and expressed further concern about the cut in her hours; the branch manager still provided no response, so the claimant informed the branch manager that she would be resigning. She followed up with a written resignation indicating her last day of work would be November 11, 2004.

REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the claimant voluntarily quit for good cause attributable to the employer.

Iowa Code Section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

871 IAC 24.26(1) provides:

Voluntary quit with good cause attributable to the employer and separations not considered to be voluntary quits. The following are reasons for a claimant leaving employment with good cause attributable to the employer:

(1) A change in the contract of hire. An employer's willful breach of contract of hire shall not be a disqualifiable issue. This would include any change that would jeopardize the worker's safety, health or morals. The change of contract of hire must be substantial in nature and could involve changes in working hours, shifts, remuneration, location of employment, drastic modification in type of work, etc. Minor changes in a worker's routine on the job would not constitute a change of contract of hire.

"Good cause attributable to the employer" does not require fault, negligence, wrongdoing or bad faith by the employer, but may be attributable to the employment itself. <u>Dehmel v. Employment Appeal Board</u>, 433 N.W.2d 700 (Iowa 1988); <u>Raffety v. Iowa Employment Security Commission</u>, 76 N.W.2d 787 (Iowa 1956). The change in the claimant's hours was a substantial change in the claimant's contract of hire. Dehmel, supra. Benefits are allowed.

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DECISION:

The representative's February 16, 2005 decision (reference 02) is affirmed. The claimant voluntarily quit for good cause attributable to the employer. The claimant is qualified to receive unemployment insurance benefits, if she is otherwise eligible.

ld/kjf