IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

JOEY KEEN PO BOX 380 NEW SHARON IA 50207

ENGINEERED PLASTIC COMPONENTS 1408 ZIMMERMAN DR S GRINNELL IA 50112

Appeal Number:04A-UI-11033-ETOC:04-11-04R:O2Claimant:Appellant(2)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Section 96.5-2-a – Discharge/Misconduct

STATEMENT OF THE CASE:

The claimant filed a timely appeal from the October 5, 2004, reference 02, decision that denied benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on November 3, 2004. The claimant participated in the hearing. Mark Fosnaught, Human Resources Manager; Mike Coomes, Second Shift Supervisor; and Sandy Kaput, Front Desk, participated in the hearing on behalf of the employer.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time press operator for Engineered Plastic Components from

April 8, 2003 to September 17, 2004. The claimant called the employer September 17, 2004, and asked if he could have his paycheck early. He subsequently went to work and stopped at the front desk, asking for his paycheck. He was told it was against policy to give out the check prior to the end of the work shift but the claimant had received his check early on occasion in the past and wanted his check because he was leaving town. The claimant met with Human Resources Manager Mark Fosnaught and when Mr. Fosnaught refused to give him his check at that time the claimant became angry and used the F-word in Mr. Fosnaught's office. The employer threatened to write him up for insubordination and the claimant said, "screw you" as he was walking out. Mr. Fosnaught told the claimant to stop but the claimant left and called the employer from his cell phone approximately five minutes later and the employer discharged him at that time. The claimant had not received any previous warnings about his behavior.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proving disgualifying job misconduct. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disgualifying misconduct to willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. Newman v. Iowa Department of Job Service, 351 N.W.2d 806 (Iowa App. 1984). Although the claimant's behavior in speaking to Mr. Fosnaught in his office was inappropriate and unprofessional, Mr. Fosnaught did not object to the claimant's use of the "f-word" while they were in his office but terminated him for saying, "screw you" in front of another employee once he opened the door and was leaving the office. Although the claimant's actions were inappropriate, this was an isolated incident of misconduct and there is no evidence of any previous warnings. Consequently, the administrative law judge concludes the claimant's conduct might be serious enough to warrant discharge but does not rise to the level of disgualifying job misconduct as defined by Iowa law. Therefore, benefits are allowed.

DECISION:

The October 5, 2004, reference 02, decision is reversed. The claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided the claimant is otherwise eligible.

je/b