# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**TONYA M SEE** 

Claimant

APPEAL NO. 07A-UI-03418-S2T

ADMINISTRATIVE LAW JUDGE DECISION

**FIVE STAR QUALITY CARE INC** 

Employer

OC: 03/04/07 R: 02 Claimant: Appellant (2)

Section 96.5-2-a – Discharge for Misconduct

### STATEMENT OF THE CASE:

Tonya See (claimant) appealed a representative's March 29, 2007 decision (reference 01) that concluded she was not eligible to receive unemployment insurance benefits because she was discharged from work with Five Star Quality Care (employer) for excessive unexcused absenteeism. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on April 18, 2007. The claimant participated personally and through Joni Jolly, former coworker. The employer participated by April Hughes, Business Office Manager; Raj Reddy, Administor; and Ann Ott, Director of Nursing.

## ISSUE:

The issue is whether the claimant was discharged for misconduct.

# **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on October 21, 2006, as a full-time certified nurse aide. On January 9, 2007, the employer issued the claimant a written warning regarding absenteeism. The employer warned the claimant that further infractions could result in her termination from employment. The claimant was absent from work on March 5 and 6, 2007, after seeking medical treatment at the emergency room. The claimant provided a doctor's note to the employer excusing her from work on March 5 and 6, 2007. The employer terminated the claimant on March 7, 2007, for excessive absenteeism.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

# 871 IAC 24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. Excessive absences are not misconduct unless unexcused. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982). The employer must establish not only misconduct but that there was a final incident of misconduct which precipitated the discharge. The last incident of absence was a properly reported illness which occurred on March 6, 2007. The claimant's absence does not amount to job misconduct because it was properly reported. The employer has failed to provide any evidence of willful and deliberate misconduct which would be a final incident leading to the discharge. The claimant was discharged but there was no misconduct.

# **DECISION:**

The represe	entative's Ma	arch 29,	2007	decision	(ref	erence 01	) is	reversed	d. The	claimant	was
discharged.	Misconduct	has not	been	establish	ed.	Benefits a	are	allowed,	provided	the clai	mant
is otherwise	eligible.										

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/pjs