IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

TIFFANY A ADAMS

Claimant

APPEAL NO. 11A-UI-08352-H2T

ADMINISTRATIVE LAW JUDGE DECISION

BREMER COUNTY AUDITOR

Employer

OC: 05-01-11

Claimant: Appellant (2)

Iowa Code § 96.5(2)a – Discharge/Misconduct

STATEMENT OF THE CASE:

The claimant filed a timely appeal from the June 13, 2011, reference 05, decision that denied benefits. After due notice was issued, a hearing was held on July 19, 2011. The claimant did participate. The employer did participate through Shelly Wolf, County Auditor. Employer's Exhibit One was entered and received into the record. Claimant's Exhibit A was entered and received into the record.

ISSUE:

Was the claimant discharged due to job related misconduct?

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a payroll clerk full time beginning January 10, 2011 through May 6, 2011 when she was discharged. The claimant simply did not meet the employer's expectations as to her performance of her job duties. There is no evidence that the claimant was intentionally making mistakes or trying not to perform her duties to the best of her ability. The claimant received no warnings prior to her discharge that her attendance was placing her job in jeopardy. On May 4 the claimant asked Ms. Wolf for an additional unpaid day of leave. Ms. Wolf did not deny the claimant's request but instead determined to discharge her for asking for too much unpaid time off.

The claimant was never warned for her failure to meet the employer's expectations as to completing her job duties. While the claimant's job evaluation listed needed areas of improvement there was no warning that her failure to catch errors or to catch on to the specifics of the job quickly enough was placing her job in jeopardy.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes claimant was discharged from employment for no disqualifying reason.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

Failure in job performance due to inability or incapacity is not considered misconduct because the actions were not volitional. *Huntoon v. lowa Department of Job Service*, 275 N.W.2d 445, 448 (lowa 1979). Where an individual is discharged due to a failure in job performance, proof of that individual's ability to do the job is required to justify disqualification, rather than accepting the employer's subjective view. To do so is to impermissibly shift the burden of proof to the claimant. *Kelly v. IDJS*, 386 N.W.2d 552 (lowa App. 1986). The claimant never had a sustained period of time during which she performed her job duties to employer's satisfaction and inasmuch as she did attempt to perform the job to the best of her ability but was unable to meet the employer's expectations, no intentional misconduct has been established, as is the employer's burden of proof. *Cosper v. IDJS*, 321 N.W.2d 6 (lowa 1982). Accordingly, no disqualification pursuant to lowa Code § 96.5(2)a is imposed.

DECISION:

The June 13, 2011 (reference 05) decision is reversed. Claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided claimant is otherwise eligible.

Teresa K. Hillary

Teresa K. Hillary Administrative Law Judge

Decision Dated and Mailed

tkh/pjs