

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

DENISE MILLER
Claimant

UNITED HEALTHCARE SERVICES INC
Employer

APPEAL NO. 18A-UI-02296-B2T

**ADMINISTRATIVE LAW JUDGE
DECISION**

OC: 01/21/18
Claimant: Appellant (1)

Iowa Code § 96.5-1 – Voluntary Quit

STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated February 12, 2018, reference 01, which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on March 15, 2018. Claimant participated. Employer failed to respond to the hearing notice and did not participate.

ISSUE:

The issue in this matter is whether claimant quit for good cause attributable to employer.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on January 18, 2018. Claimant voluntarily quit her job after approximately two weeks as she felt that the work was too much for her and she hadn't received proper training.

Claimant was hired as a case manager for employer. She received three days of training and then was to work out of her home on projects. Claimant stated that she felt overwhelmed, and when she shared this with employer, her supervisor explained that this is the way everyone feels at first.

Claimant stated that she submitted her resignation by email, and that employer responded back that she could have more training, and set up the time for that training within the next week.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code § 96.5-1 provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

The administrative law judge holds that the evidence has failed to establish that claimant voluntarily quit for good cause attributable to employer when claimant terminated the employment relationship because she felt that she was overwhelmed with the volume of work. Claimant did not show that employer was unwilling to work with claimant or in any other way created an environment that would create a "good cause" for claimant's quit.

DECISION:

The decision of the representative dated February 12, 2018, reference 01, is affirmed. Unemployment insurance benefits shall be withheld until claimant has worked in and been paid wages for insured work equal to ten times claimant's weekly benefit amount, provided claimant is otherwise eligible.

Blair A. Bennett
Administrative Law Judge

Decision Dated and Mailed

bab/scn