# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**AZUNEE J OPARA** 

Claimant

APPEAL NO. 10A-UI-03834-SWT

ADMINISTRATIVE LAW JUDGE DECISION

**REACH FOR YOUR POTENTIAL INC** 

Employer

OC: 01/17/10

Claimant: Appellant (2)

Section 96.5-2-a – Discharge

#### STATEMENT OF THE CASE:

The claimant appealed an unemployment insurance decision dated March 1, 2010, reference 05, that concluded she voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on May 3, 2010. The parties were properly notified about the hearing. The claimant participated in the hearing. No one participated in the hearing on behalf of the employer.

### **ISSUE:**

Was the claimant discharged for work-connected misconduct?

## **FINDINGS OF FACT:**

The claimant worked for the employer as a direct care worker from September 2009 to mid-December 2009. The claimant had surgery on December 16, 2009, and was absent from work. She notified the employer about her absences and found a replacement for some of the days she missed work. She contacted the human resources director on December 28 or 29, 2009, and was informed that she no longer had a job. The claimant never guit her job.

#### **REASONING AND CONCLUSIONS OF LAW:**

The issue in this case is whether the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law.

The unemployment insurance law disqualifies claimants discharged for work-connected misconduct. Iowa Code § 96.5-2-a. The rules define misconduct as (1) deliberate acts or omissions by a worker that materially breach the duties and obligations arising out of the contract of employment, (2) deliberate violations or disregard of standards of behavior that the employer has the right to expect of employees, or (3) carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design. Mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not misconduct within the meaning of the statute. 871 IAC 24.32(1).

While the employer may have been justified in discharging the claimant, work-connected misconduct as defined by the unemployment insurance law has not been established. No willful and substantial misconduct has been proven in this case.

## **DECISION:**

The unemployment insurance decision	dated March 1,	2010, reference	05, is reversed.	The
claimant is qualified to receive unemploy	ment insurance	benefits, if she is	otherwise eligible	

Steven A. Wise Administrative Law Judge

Decision Dated and Mailed

saw/css