# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ZEDRICK D RICHARDSON** 

Claimant

APPEAL NO. 15R-UI-00009-JTT

ADMINISTRATIVE LAW JUDGE DECISION

STEELSMITH ENTERPRISES LLC GREGORY STEELSMITH

Employer

OC: 08/31/14

Claimant: Appellant (2)

Iowa Code Section 96.5(2)(a) – Discharge for Misconduct

#### STATEMENT OF THE CASE:

This matter was before the administrative law judge based on an employment appeal board remand in Hearing Number 14B-UI-10014 for further proceedings to correct a purported deficiency in the hearing record. The claimant filed a timely appeal from the September 2, 2014, reference 02, decision that disqualified him for benefits. After due notice was issued, an appeal hearing was held on October 15, 2014. The claimant participated. Elizabeth Mertz represented the employer. Upon the employment appeal board's remand, the matter was set for further proceedings on January 27, 2015; the parties were properly notified. The claimant did not respond to the hearing notice instructions to provide a telephone number for the hearing. The employer representative, Kayla Kohlmeyer, was not available at the number the employer provided for the hearing. The administrative law judge made two attempts to reach Ms. Kohlmeyer at the number the employer provided for the hearing. On each attempt, the administrative law judge encountered a fax machine signal and no one on the employer's end answered the phone. The administrative law judge confirmed that the number dialed by the Clear2There system was indeed a correct telephone number. In light of the parties' failure to appear for the additional proceedings ordered by the employment appeal board, the following decision is entered, based on the evidence presented in Appeal No. 14A-UI-10014-JTT at the October 15, 2014 appeal hearing in which both parties participated.

#### ISSUE:

Whether the claimant separated from the employment for a reason that disqualifies him for unemployment insurance benefits.

## **FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time restaurant cook from February 2014 and last performed for the employer during the latter part of July 2014. On the claimant's last day in the employment, the claimant contacted his supervisor to let him know he would be late for personal reasons. At that time, the supervisor notified the claimant that he had been taken off the schedule.

### **REASONING AND CONCLUSIONS OF LAW:**

A discharge is a termination of employment initiated by the employer for such reasons as incompetence, violation of rules, dishonesty, laziness, absenteeism, insubordination, or failure to pass a probationary period. 871 IAC 24.1(113)(c). A quit is a separation initiated by the employee. 871 IAC 24.1(113)(b). In general, a voluntary quit requires evidence of an intention to sever the employment relationship and an overt act carrying out that intention. See Local Lodge #1426 v. Wilson Trailer, 289 N.W.2d 698, 612 (lowa 1980) and Peck v. EAB, 492 N.W.2d 438 (lowa App. 1992). In general, a voluntary quit means discontinuing the employment because the employee no longer desires to remain in the relationship of an employee with the employer. See 871 IAC 24.25.

The administrative law judge was confronted at the hearing with two unreliable witnesses. The employer witness lacked personal knowledge concerning the claimant's employment and provided testimony that differs in significant detail from the information the employer provided for the fact-finding interview. The claimant is vague on dates, but is clear in his assertion that he did not voluntarily separate from the employment. The employer presented insufficient evidence to rebut that assertion. The employer had the ability to present testimony from persons with personal knowledge of the claimant's employment, but elected not to present such testimony. The weight of the available evidence indicates that the claimant was discharged for attendance and did not voluntarily quit.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Dep't of Job Serv.</u>, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See <a href="Lee v. Employment Appeal Board">Lee v. Employment Appeal Board</a>, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See <a href="Gimbel v. Employment Appeal Board">Gimbel v. Employment Appeal Board</a>, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s). The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also <u>Greene v. EAB</u>, 426 N.W.2d 659, 662 (Iowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. lowa Dept. of Public Safety, 240 N.W.2d 682 (lowa 1976).

In order for a claimant's absences to constitute misconduct that would disqualify the claimant from receiving unemployment insurance benefits, the evidence must establish that the claimant's unexcused absences were excessive. See 871 IAC 24.32(7). The determination of whether absenteeism is excessive necessarily requires consideration of past acts and warnings. However, the evidence must first establish that the most recent absence that prompted the decision to discharge the employee was unexcused. See 871 IAC 24.32(8). Absences related to issues of personal responsibility such as transportation and oversleeping are considered unexcused. On the other hand, absences related to illness are considered excused, provided the employee has complied with the employer's policy regarding notifying the employer of the absence. Tardiness is a form of absence. See Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984). Employers may not graft on additional requirements to what is an excused absence under the law. See Gaborit v. Employment Appeal Board, 743 N.W.2d 554 (Iowa Ct. App. 2007). For example, an employee's failure to provide a doctor's note in connection with an absence that was due to illness properly reported to the employer will not alter the fact that such an illness would be an excused absence under the law. Gaborit, 743 N.W.2d at 557.

The evidence in the record establishes an unexcused absence on the last day of the employment when the claimant notified the employer that he would be late for personal reasons. The employer presented insufficient evidence to establish any additional unexcused absences. Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that the claimant was discharged for no disqualifying reason. Accordingly, the claimant is eligible for benefits, provided he is otherwise eligible. The employer's account may be charged for benefits.

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# **DECISION:**

The Claims Deputy	y's September	2, 2014,	reference 02	decision is	reversed.	The claimar	າt was
discharged for no	disqualifying I	reason.	The claiman	t is eligible	for benefit	ts, provided	he is
otherwise eligible.	The employer	's accoun	it may be cha	rged.			

James E. Timberland Administrative Law Judge

Decision Dated and Mailed

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