# BEFORE THE EMPLOYMENT APPEAL BOARD

Lucas State Office Building Fourth floor Des Moines, Iowa 50319

AARON ANDREWS :

APPEAL NUMBER: 22B-UI-13743

Claimant

:

and : **EMPLOYMENT APPEAL BOARD** 

DECISION

RIVERBEND HOLDINGS LLC

:

Employer

SECTION: 10A.601 Employment Appeal Board Review

## DECISION

## FINDINGS OF FACT:

The notice of hearing in this matter was mailed July 2, 2022 for a July 22, 2022 hearing. A corrected notice was mailed July 25, 2022 for a newly scheduled hearing on August 11, 2022. The Employer did not appear for or participate in the hearing. The reason the Employer did not appear is because she was unable to complete the call using the pin provided. After repeated attempts, the Employer was still unable to gain access to the administrative law.

### REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 10A.601(4) (2022) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of an administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the Employer did not participate in the hearing because she was unable to access the administrative law judge using the pin provided on the Notice of Hearing. The Employer tried to comply with the notice instructions, but was unable due to no fault of her own. Based on this circumstance, we find the Employer has provided good cause for her nonparticipation. For this reason, the matter will be remanded for another hearing before an administrative law judge so that the Employer may avail herself of her due process right.

We caution the Employer that, barring exceptional circumstances, we will not again excuse a failure to participate in the hearing as scheduled.

#### **DECISION:**

The decision of the administrative law judge dated August 19, 2022 is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge who shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

Please note the way you appear at the hearing has changed. When you receive the Notice of Hearing, please read and follow the instructions carefully.

	James M. Strohman	
	Ashley R. Koopmans	
AMG/fnv	Myron R. Linn	