# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

TRACY L MATHEWS
Claimant

APPEAL NO. 11A-UI-04408-S2T
ADMINISTRATIVE LAW JUDGE
DECISION

DFS INC
Employer

OC: 03/06/11
Claimant: Respondent (1)

Section 96.5-2-a – Discharge for Misconduct

#### STATEMENT OF THE CASE:

DFS (employer) appealed a representative's March 30, 2011 decision (reference 01) that concluded Tracy Mathews (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for April 28, 2011. The claimant participated personally and through Ryan Hazen, former co-worker. The employer participated by Angie Jud, Human Resources Manager. The employer offered and Exhibit One was received into evidence.

### ISSUE:

The issue is whether the claimant was separated from employment for any disqualifying reason.

# **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on October 5, 1996, as a full-time mill operator. The claimant signed for receipt of the employer's handbook on March 29, 2005. In 2007, the employer told the claimant he should try to get along and become part of a team. On December 15, 2010, the employer issued the claimant a written warning for inappropriate behavior. The employer notified the claimant that further infractions could result in termination from employment. The employer has a warning dated December 21, 2010, that was not signed by the claimant. The claimant did not receive the warning.

On February 23, 2011, the claimant asked a co-worker to move his truck so that the product could be loaded properly. The co-worker told the employer that the claimant used inappropriate language even though the claimant did not. The employer did not question the claimant or the other co-worker in the room at the time of the conversation. On March 7, 2011, the employer terminated the claimant.

# **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

# 871 IAC 24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. <u>Cosper v. lowa Department of Job Service</u>, 321 N.W.2d 6 (lowa 1982). If a party has the power to produce more explicit and direct evidence than it chooses to do, it may be fairly inferred that other evidence would lay open deficiencies in that party's case. <u>Crosser v. lowa Department of Public Safety</u>, 240 N.W.2d 682 (lowa 1976). The employer had the power to present testimony but chose to provide written statements. The statements do not carry as much weight as live testimony because the testimony is under oath and the witness can be questioned. The employer did not provide first-hand testimony at the hearing and, therefore, did not provide

sufficient eye witness evidence of job-related misconduct to rebut the claimant's denial of said conduct.

The employer must establish not only misconduct but that there was a final incident of misconduct which precipitated the discharge. The final incident provided by the employer was remote from the termination. The employer allowed the claimant to continue to work after the incident. The employer has failed to provide any evidence of willful and deliberate misconduct which would be a final incident leading to the discharge. The claimant was discharged but there was no misconduct.

# **DECISION:**

The representative's Mar	rch 30, 2011 decision (r	eference 01) is affirmed.	The employer has not
met its proof to establish	job related misconduct.	Benefits are allowed.	

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/pjs