IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

CLIFFORD R COON Claimant

APPEAL NO. 10A-UI-06761-HT

ADMINISTRATIVE LAW JUDGE DECISION

VAN DIEST SUPPLY CO Employer

> OC: 03/21/10 Claimant: Respondent (2-R)

68-0157 (9-06) - 3091078 - EI

Section 96.5(2)a - Discharge

STATEMENT OF THE CASE:

The employer, Van Diest Supply, filed an appeal from a decision dated April 26, 2010, reference 01. The decision allowed benefits to the claimant, Clifford Coon. After due notice was issued a hearing was held by telephone conference call on June 24, 2010. The claimant participated on his own behalf. The employer participated by Director of Manufacturing Clark Vold and Personnel Manager Carolyn Cross.

ISSUE:

The issue is whether the claimant was discharged for misconduct sufficient to warrant a denial of unemployment benefits.

FINDINGS OF FACT:

Clifford Coon was employed by Van Diest Supply from April 11, 2000 until March 19, 2010 as a full-time shipping and receiving operator. He received a copy of the employee handbook which set out the attendance policies. All employees are given eight points at time of hire and points are deducted for attendance occurrences. Employees gain points back for perfect attendance, the total not to exceed eight points.

Mr. Coon had been absent a great deal in 2009 and on October 12, 2009, the employer sent him a letter notifying him that from that point forward, any absence due to personal or family illness must be excused by a doctor. The claimant was absent March 11, 12 and 15, 2010, and brought in a doctor's excuse for those three days. He was already at zero points but was not discharged because he had the doctor's excuse. He was then absent on March 18, 2010, but did not have an excuse when he returned to work on March 19, 2010. He was discharged at that time for being below zero points.

Clifford Coon has received unemployment benefits since filing a claim with an effective date of March 21, 2010.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The claimant was aware of the attendance policy and had been notified of the additional requirement to bring a doctor's excuse for any absence due to illness. He did not have a doctor's statement for the final absence, which then put his point total below zero, the point at which discharge occurs. Although he may have been ill on March 18, 2010, he did not comply with the additional requirement of the doctor's statement and the absence was therefore not excused. The claimant was discharged for excessive absenteeism. Under the provisions of the above Administrative Code section, this is misconduct for which the claimant is disqualified.

Iowa Code section 96.3-7, as amended in 2008, provides:

7. Recovery of overpayment of benefits.

a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

b. (1) If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5. However, provided the benefits were not received as the result of fraud or willful misrepresentation by the individual, benefits shall not be recovered from an individual if the employer did not participate in the initial determination to award benefits pursuant to section 96.6, subsection 2, and an overpayment occurred because of a subsequent reversal on appeal regarding the issue of the individual's separation from employment. The employer shall not be charged with the benefits.

(2) An accounting firm, agent, unemployment insurance accounting firm, or other entity that represents an employer in unemployment claim matters and demonstrates a continuous pattern of failing to participate in the initial determinations to award benefits, as determined and defined by rule by the department, shall be denied permission by the department to represent any employers in unemployment insurance matters. This subparagraph does not apply to attorneys or counselors admitted to practice in the courts of this state pursuant to section 602.10101.

The claimant has received unemployment benefits to which he is not entitled. The question of whether the claimant must repay these benefits is remanded to the UIS division.

DECISION:

The representative's decision of April 26, 2010, reference 01, is reversed. Clifford Coon is disqualified and benefits are withheld until he has earned ten times his weekly benefit amount, provided he is otherwise eligible. The issue of whether the claimant must repay the unemployment benefits is remanded to UIS division for determination.

Bonny G. Hendricksmeyer Administrative Law Judge

Decision Dated and Mailed