IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

COREY E OSTERHOUT

Claimant

APPEAL NO. 14A-UI-12213-JTT

ADMINISTRATIVE LAW JUDGE DECISION

TPI IOWA LLC

Employer

OC: 10/26/14

Claimant: Appellant (2)

Iowa Code Section 96.5(2)(a) – Discharge for Misconduct

STATEMENT OF THE CASE:

Corey Osterhout filed a timely appeal from the November 18, 2014, reference 01, decision that disqualified him for benefits. After due notice was issued, a hearing was held on December 15, 2014. Mr. Osterhout participated. Danielle Williams, Human Resources Coordinator, represented the employer. Exhibits One through Four were received into evidence.

ISSUE:

Whether the claimant was discharged for misconduct in connection with the employment that disqualifies the claimant for unemployment insurance benefits.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Corey Osterhout was employed by TPI lowa, L.L.C., as a full-time assistant team lead from March 2014 until October 14, 2014, when Emily McMahon, Human Resources Supervisor, discharged him in response to allegations that Mr. Osterhout had sexually harassed two female coworkers. One of the alleged victims brought the allegations to the employer's attention on October 13, 2014. On October 14, 2014, Ms. McMahon interviewed that employee, the other alleged victim, Mr. Osterhout's supervisor and Mr. Osterhout. Mr. Osterhout adamantly denied the allegations. Ms. McMahon initially told Mr. Osterhout that he would be suspended while she further considered the matter. An hour later, Ms. McMahon notified Mr. Osterhout that he was discharged from the employment. The employee handbook that the employer provided to Mr. Osterhout at the start of the employment contained policies prohibiting harassment and a warning that such conduct could lead to discharge from the employment.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See Gimbel v. Employment Appeal Board, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s) alone. The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also <u>Greene v. EAB</u>, 426 N.W.2d 659, 662 (Iowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. lowa Dept. of Public Safety, 240 N.W.2d 682 (lowa 1976).

An employer has the right to expect decency and civility from its employees and an employee's use of profanity or offensive language in a confrontational, disrespectful, or name-calling context may be recognized as misconduct disqualifying the employee from receipt of unemployment insurance benefits. Henecke v. lowa Department of Job Service, 533 N.W.2d 573 (lowa App. 1995). Use of foul language can alone be a sufficient ground for a misconduct disqualification for unemployment benefits. Warrell v. lowa Dept. of Job Service, 356 N.W.2d 587 (lowa Ct. App. 1984).

The employer has presented insufficient evidence, and insufficiently direct and satisfactory evidence, to establish misconduct in connection with the employment. The employer's sole witness for the appeal hearing had no personal knowledge concerning the matter that prompted the discharge. The employer had the ability to present testimony from persons with personal knowledge of the matters in question, but elected not to present such testimony. The employer presented insufficient evidence to rebut Mr. Osterhout's testimony that he did not do or say the things upon which the employer based the discharge. The administrative law judge cannot enter a decision in favor of the employer in this matter without inappropriately shifting to the claimant the burden of proof that the law assigns to the employer.

Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that Mr. Osterhout was discharged for no disqualifying reason. Accordingly, Mr. Osterhout is eligible for benefits, provided he is otherwise eligible. The employer's account may be charged for benefits.

DECISION:

jet/pjs

The November 18, 2014, reference 01, decision is reversed. The claimant was discharged for no disqualifying reason. The claimant is eligible for benefits, provided he is otherwise eligible. The employer's account may be charged.

James E. Timberland Administrative Law Judge	
Decision Dated and Mailed	