

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**SUSAN WULF**  
Claimant

**APPEAL NO. 13A-UI-09604-SWT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**GENESIS HEALTH SYSTEM**  
Employer

**OC: 07/28/13**  
**Claimant: Appellant (1)**

Section 96.5-1 - Voluntary Quit

**STATEMENT OF THE CASE:**

The claimant appealed an unemployment insurance decision dated August 16, 2013, reference 01, that concluded she voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on September 24, 2013. The parties were properly notified about the hearing. The claimant failed to participate in the hearing. As shown on the APLT screen (Exhibit 2), there is no telephone number listed for the claimant. This proves she failed to provide a telephone number at which she could be reached for the hearing because this is the log where phone numbers for the parties are entered. LeAnn Ferguson participated in the hearing on behalf of the employer with witnesses, Dan Boultinghouse and Steve Montgomery. Exhibits One and Two were admitted into evidence at the hearing.

**ISSUE:**

Did the claimant voluntarily quit employment without good cause attributable to the employer?

**FINDINGS OF FACT:**

The claimant worked as a linen service worker delivering linens and uniforms in the hospital from March 22, 1999, to July 3, 2013.

She quit her employment July 3, 2013, because of a personality conflict with a coworker and not being able to keep up with the physical demands of the job. The coworker had reported to management on June 28 that he was tired of the claimant complaining about her job. The claimant accused the coworker of calling her lazy. The employer had attempted to resolve the problems by separating them so they would not have to work with each other, but the claimant decided to quit.

**REASONING AND CONCLUSIONS OF LAW:**

The unemployment insurance law disqualifies claimants who voluntarily quit employment without good cause attributable to the employer. Iowa Code § 96.5-1.

The rules state that a claimant who leaves work because of inability to work with other employees or dissatisfaction with the work environment leaves work without good cause. 871 IAC 24.25(6) & (21). The claimant has not shown intolerable working conditions or other good cause attributable to the employer for leave her job. Instead, this appears to have been the result of a personality conflict with a coworker and unhappiness with how the employer handled the situation.

**DECISION:**

The unemployment insurance decision dated August 16, 2013, reference 01, is affirmed. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

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Steven A. Wise  
Administrative Law Judge

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Decision Dated and Mailed

saw/pjs