

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**SHANNON G RUBINO**  
Claimant

**APPEAL NO. 10A-UI-05174-SWT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOC SERVICES LLC**  
Employer

**Original Claim: 02/14/10  
Claimant: Appellant (1)**

Section 96.5-1 - Voluntary Quit

**STATEMENT OF THE CASE:**

The claimant appealed an unemployment insurance decision dated March 25, 2010, reference 03, that concluded she voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on May 20, 2010. The parties were properly notified about the hearing. The claimant participated in the hearing. Michelle Sullivan participated in the hearing on behalf of the employer.

**ISSUE:**

Did the claimant voluntarily quit employment without good cause attributable to the employer?

**FINDINGS OF FACT:**

The claimant worked for the employer as a banquet server from the summer of 2008 to April 19, 2009. She quit her job because she felt her supervisor was picking on her. For example, her supervisor once called her to work on her day off and she was required to perform the banquet setup by herself, which she thought was unfair. When she quit her employment, she reported to her supervisor that it was because she was dissatisfied with her hours.

**REASONING AND CONCLUSIONS OF LAW:**

The unemployment insurance law disqualifies claimants who voluntarily quit employment without good cause attributable to the employer. Iowa Code § 96.5-1.

The evidence fails to show intolerable working conditions or any other good cause attributable to the employer for quitting. The example the claimant provided about being called in on her day off to work and then having to work by herself falls well short of demonstrating good cause for quitting.

**DECISION:**

The unemployment insurance decision dated March 25, 2010, reference 03, is affirmed. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

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Steven A. Wise  
Administrative Law Judge

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Decision Dated and Mailed

saw/kjw