

**BEFORE THE  
EMPLOYMENT APPEAL BOARD  
Lucas State Office Building  
Fourth floor  
Des Moines, Iowa 50319**

---

**DARLENE WILLIAMS**

Claimant,

and

**BEATON INC**

Employer.

:  
:  
:  
:  
:  
:  
:  
:  
:

**HEARING NUMBER: 11B-UI-02955**

**EMPLOYMENT APPEAL BOARD  
DECISION**

**SECTION:** 10A.601 Employment Appeal Board Review

**D E C I S I O N**

**FINDINGS OF FACT:**

The notice of hearing in this matter was mailed March 15, 2011. The notice set a hearing for April 1, 2011. The claimant did not appear for or participate in the hearing. The reason the claimant did not appear is because the administrative law judge called the number provided and initially received a recording, which indicated there was a block on the number with instructions that the caller must enter his 10-digit number to continue. The administrative law judge did not follow-through with the call and the claimant did not did not know that the hearing was taking place.

**REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 10A.601(4) (2011) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of a administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the claimant did not participate in the hearing through no fault of the claimant. When the administrative law judge did not follow through with the recording's instructions, the claimant could not

have received the call to participate. The only step the administrative law judge had to do was enter his 10-digit number to follow through with the call. His failure to do so, effectively, precluded the claimant from availing herself of her due process right. Having established good cause for her nonparticipation, the Board shall remand this matter for another hearing before an administrative law judge.

**DECISION:**

The decision of the administrative law judge dated April 5, 2011 is not vacated. This matter is remanded to an administrative law judge in the Workforce Development Center, Appeals Section. The administrative law judge shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

---

John A. Peno

---

Monique F. Kuester

---

Elizabeth L. Seiser

AMG/fnv