# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**JODI M COOPER** 

Claimant

APPEAL NO. 06A-UI-11589-SWT

ADMINISTRATIVE LAW JUDGE DECISION

**US A HEALTHCARE-URBANDALE LLC** 

**Employer** 

OC: 10/29/06 R: 02 Claimant: Respondent (1)

Section 96.5-2-a - Discharge

## STATEMENT OF THE CASE:

The employer appealed an unemployment insurance decision dated November 28, 2006, reference 01, that concluded the claimant's discharge was not for work-connected misconduct. A telephone hearing was held on December 18, 2006. The parties were properly notified about the hearing. The claimant participated in the hearing. No one participated in the hearing on behalf of the employer.

## **ISSUE:**

Was the claimant discharged for work-connected misconduct?

## FINDINGS OF FACT:

The claimant worked full time for the employer as a medication aide and certified nursing assistant (CNA) from October 18, 2005, to October 26, 2006.

The employer discharged the claimant on October 26, 2006, for neglecting to report to the charge nurse that hot chocolate had spilled on a resident on October 21. The claimant was not present when the incident occurred and did not learn about the incident until about an hour later. The claimant believed that the CNAs who were present at the time of the incident had reported it to the charge nurse.

#### **REASONING AND CONCLUSIONS OF LAW:**

The issue in this case is whether the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. Lee v. Employment Appeal Board, 616 N.W.2d 661, 665 (Iowa 2000).

No willful and substantial misconduct has been proven in this case. No repeated negligence equaling work-connected misconduct has been demonstrated either.

#### **DECISION:**

saw/kjw

The unempl	loyment	insurance	decision	dated	Novembe	r 28,	2006,	reference 01	, is affirmed.	The
claimant is qualified to receive unemployment insurance benefits, if she is otherwise eligible.										

Steven A. Wise	
Administrative Law Judge	
Decision Dated and Mailed	