IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

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Appeal Number:04A-UI-12543-H2TOC:10-31-04R:O2Claimant:Appellant (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board, 4th Floor—Lucas Building, Des Moines, Iowa 50319.*

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Section 96.5-2-a - Discharge/Misconduct

STATEMENT OF THE CASE:

The claimant filed a timely appeal from the November 22, 2004, reference 01, decision that denied benefits. After due notice was issued, a hearing was held on December 16, 2004. The claimant did participate and was represented by Kyle Reilly, Attorney at Law. The employer did participate through Karen Pierick, Human Resources Business Partner. Claimant's Exhibit A was received.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a patient escort full time beginning May 3, 2000 through November 3, 2004 when she was discharged. On November 2, 2004 the claimant was in the

break room with some of her coworkers messing around when she said "fuck you" to Barry, a coworker, while she was joking around. This comment was overheard by Dannae Chavett another coworker who reported it to management, who discharged the claimant for using inappropriate language in the workplace. The claimant had been disciplined earlier that same day for failing to perform her trips in a timely manner and for arguing with the dispatcher.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

"The use of profanity or offensive language in a confrontational, disrespectful, or name-calling context may be recognized as misconduct, even in the case of isolated incidents or situations in which the target of abusive name-calling is not present when the vulgar statements are initially made." <u>Myers v. EAB</u>, 462 N.W.2d 734 (lowa App. 1990).

The claimant admits that she told a coworker to "fuck off." This statement was admitted by the claimant and was overheard by another coworker who clearly did not find it acceptable, as she reported it to management. The use of profane language in the workplace is offensive and prohibited whether the claimant intended it to be offensive or not. The claimant's use of profanity toward another coworker in the break room is sufficient misconduct to disqualify her from receiving unemployment benefits. Benefits are denied.

The administrative law judge is not convinced that the claimant was discharged because she was pregnant. The claimant had continued to work with her restrictions since August 2004 when she announced her pregnancy. The claimant's allegation that she was discharged due to pregnancy is her attempt to deflect attention from the inappropriate language she used in the break room on November 2, 2004. Had the claimant not sworn at a coworker, she would not have been discharged.

DECISION:

The November 22, 2004, reference 01, decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

tkh/b