IOWA WORKFORCE DEVELOPMENT
Unemployment Insurance Appeals Section
1000 East Grand—Des Moines, Iowa 50319
DECISION OF THE ADMINISTRATIVE LAW JUDGE
68-0157 (7-97) – 3091078 - EI

DENISE M CULBERTSON 136 A AVE KALONA IA 52247

WAL-MART STORES INC °/<sub>0</sub> FRICK UC EXPRESS PO BOX 283 ST LOUIS MO 63166-0283

Appeal Number: 04A-UI-01443-SWT

OC 12/28/03 R 03 Claimant: Respondent (2)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, lowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
(
(Decision Dated & Mailed)

Section 96.5-1 - Voluntary Quit

# STATEMENT OF THE CASE:

The employer appealed an unemployment insurance decision dated January 28, 2004, reference 01, that concluded the claimant voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on March 2, 2003. The parties were properly notified about the hearing. The claimant did not participate in the hearing. Marty Adams participated in the hearing on behalf of the employer.

#### FINDINGS OF FACT:

The claimant worked full time for the employer as an overnight stocker from July 2002 to December 20, 2003. The claimant left work before the end of her shift on December 20, 2003, after complaining to the store manager about some work issues she was having. The claimant never returned to work or contacted the employer again about her employment. The claimant voluntarily quit employment due to dissatisfaction with her job.

## REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the claimant voluntarily quit employment without good cause attributable to the employer.

Iowa Code Section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

871 IAC 24.25(21) provides:

(21) The claimant left because of dissatisfaction with the work environment.

Since the claimant did not participate in the hearing, the actual problems that led to her quitting her job are not known. The evidence fails to show that the claimant had good cause under the unemployment insurance law to quit employment.

### **DECISION:**

The unemployment insurance decision dated January 28, 2004, reference 01, is reversed. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

saw/b