

**BEFORE THE
EMPLOYMENT APPEAL BOARD
Lucas State Office Building
Fourth floor
Des Moines, Iowa 50319**

KAYLA A BOSILJEVAC

Claimant

and

1-800 FLOWERS TEAM SVCS INC

Employer

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APPEAL NUMBER: 22B-UI-14464

**EMPLOYMENT APPEAL BOARD
DECISION**

SECTION: 10A.601 Employment Appeal Board Review

DECISION

FINDINGS OF FACT:

The notice of hearing in this matter was mailed July 22, 2022. The hearing was scheduled for August 8, 2022. On the day of the hearing, the Claimant did not appear for or participate in the hearing. The reason the Claimant did not appear is because she was unable to complete the call using the pin provided. After initially calling the incorrect pin, she called the other pin, but was unable to contact the administrative law judge.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 10A.601(4) (2022) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of an administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the Claimant did not participate in the hearing because she was unable to access the administrative law judge using the pin provided on the Notice of Hearing. The Claimant tried to comply with the notice instructions, but was unable due to no fault of her own. Based on this circumstance, we find the Claimant has provided good cause for her nonparticipation. For this reason, the matter will be remanded for another hearing before an administrative law judge so that the Claimant may avail herself of her due process right.

We caution the Claimant that, barring exceptional circumstances, we will not again excuse a failure to participate in the hearing as scheduled.

DECISION:

The decision of the administrative law judge dated August 12, 2022 is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge who shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

Please note the way you appear at the hearing has changed. When you receive the Notice of Hearing, please read and follow the instructions carefully.

James M. Strohman

Ashley R. Koopmans

Myron R. Linn

AMG/fnv