IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

KATHERINE LUBBOCK

Claimant

APPEAL NO. 07A-UI-00882-ET

ADMINISTRATIVE LAW JUDGE DECISION

DW ZINSER COMPANY INCORPORATED

Employer

OC: 12-24-06 R: 03 Claimant: Respondent (1)

Section 96.5-2-a – Discharge/Misconduct

STATEMENT OF THE CASE:

The employer filed a timely appeal from the January 17, 2007, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on February 8, 2007. The claimant participated in the hearing. Christine Zinser, Vice-President, participated in the hearing on behalf of the employer. Employer's Exhibit One was admitted into evidence.

ISSUE:

The issue is whether the employer discharged the claimant for work-connected misconduct.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time office manager for DW Zinser Company from October 9, 2006 to December 21, 2006. She was discharged during her trial period of employment for failing to meet the employer's expectations of attendance and work performance. On December 4, 2006, the claimant was late; on December 6, 2006, she was sick; on December 8, 2006, she was late and left early; on December 12, 2006, she left at 3:00 p.m.; on December 13, 2006, she left at 3:00 p.m. because she was pregnant and bleeding; on December 14, 2006, she called in sick; and on December 15, 2006, she went in but left because she was ill. The employer was also disappointed in the claimant's performance of her duties and felt she was not actually qualified for the job. The employer did not warn the claimant about her attendance or performance but did talk to her about forwarding the phones when she was not there. On December 21, 2006, the employer terminated her employment.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

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Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden of proving disqualifying misconduct. <u>Cosper v. Iowa Department of Job Service</u>, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. <u>Lee v. Employment Appeal Board</u>, 616 N.W.2d 661, 665 (Iowa 2000). The employer did not document most of the claimant's arrival and departure times and did not warn her about her attendance. Failure in job performance due to inability or incapacity is not considered misconduct because the actions were not volitional. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979). Inasmuch as the claimant did attempt to perform the job to the best of her ability but was unable to meet the employer's expectations and was not warned about her attendance or performance, no intentional misconduct has been established, as is the employer's burden of proof. <u>Cosper v. IDJS</u>, 321 N.W.2d 6 (Iowa 1982). Accordingly, no disqualification pursuant to Iowa Code section 96.5-2-a is imposed.

DECISION:

| The January | 17, | 200 |)7, reference (| 01, decisio | n is affirn | ned. | The clair | mant was | disc | harged fro | эm |
|---------------------|-----|-----|-----------------|-------------|-------------|------|-----------|----------|------|------------|----|
| employment | for | no | disqualifying | reason. | Benefits | are | allowed, | provided | the | claimant | is |
| otherwise eligible. | | | | | | | | | | | |

Julie Elder Administrative Law Judge

Decision Dated and Mailed

je/css