

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**JERAD J HOAGLIN**  
Claimant

**APPEAL 17A-UI-03305-H2T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 02/05/17  
Claimant: Appellant (1)**

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871 IAC 24.2(1)g – Retroactive Benefits

**STATEMENT OF THE CASE:**

Claimant filed a timely appeal from the March 10, 2017, (reference 02) decision that denied the claimant's request for retroactive benefits for the four week period ending March 4, 2017. After due notice was issued, a hearing was held by telephone conference call on April 19, 2017. Claimant participated.

**ISSUE:**

Can claimant's request for retroactive benefits be granted?

**FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant filed a claim for benefits with an effective date of February 5, 2017. When he filed his claim for benefits, the claimant chose the option where he agreed to download and read the handbook for employees. The claimant did not download and read the handbook for employees. Also when he filed his claim for benefits, the claimant did not provide the agency with his current correct mailing address. At hearing the claimant could not provide any explanation as to why he did not give the agency his correct mailing address. The claimant has filed unemployment claims in past years and has made his weekly claim for benefits each week including the week where he initially filed for benefits.

**REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant's request for retroactive benefits is denied.

Iowa Admin. Code r. 871-24.2(1)g provides:

Procedures for workers desiring to file a claim for benefits for unemployment insurance.

(1) Section 96.6 of the employment security law of Iowa states that claims for benefits shall be made in accordance with such rules as the department prescribes. The department of workforce development accordingly prescribes:

g. No continued claim for benefits shall be allowed until the individual claiming benefits has completed a voice response continued claim or claimed benefits as otherwise directed by the department. The weekly voice response continued claim shall be transmitted not earlier than noon of the Saturday of the weekly reporting period and, unless reasonable cause can be shown for the delay, not later than close of business on the Friday following the weekly reporting period.

In order to be eligible for weekly benefits, the claimant must file an online web application continued claim or show good cause for the failure to do so to support a request for retroactive benefits. Iowa Admin. Code r. 871-24.2(1)g. Failure to read the instructions provided are not a good cause reason for failing to file weekly claims. Failing to provide a correct mailing address to the agency is not a good cause reason for not filing weekly claims. The claimant has filed weekly claims in past claim years and has done so correctly. Claimant's assumption that he had to wait to file his weekly claims is not a good cause reason for failure to file when he did not read the filing instructions. Under these circumstances the claimant has not established a good cause reason for his failure to file weekly continuing claims. Retroactive benefits are denied.

**DECISION:**

The March 10, 2017, (reference 02) decision is affirmed. The claimant's request for retroactive benefits is denied.

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Teresa K. Hillary  
Administrative Law Judge

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Decision Dated and Mailed

tkh/rvs