

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**MAZHAR A BAIG**  
Claimant

**APPEAL NO: 13A-UI-13033-DT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 10/13/13**  
**Claimant: Appellant (2)**

871 IAC 24.2(1)(g) – Filing Weekly Claims (Retroactive Benefits)

**STATEMENT OF THE CASE:**

Mazhar A. Baig (claimant) appealed a representative's November 20, 2013 decision (reference 01) that denied his request for retroactive benefits for the week ending October 19, 2013. A hearing notice was mailed to the claimant's last-known address of record for a telephone hearing to be held on December 23, 2013. Prior to the hearing being held, the administrative law judge determined that no hearing was necessary and a decision was made on the record. Based on a review of the available information and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

**ISSUE:**

Did the claimant establish sufficient grounds to allow his request for retroactive benefits?

**FINDINGS OF FACT:**

The claimant filed a claim for unemployment insurance benefits effective October 13, 2013. On both Saturday, October 19 and Sunday, October 20 he attempted to call in to make a weekly continued claim, but he received messages that the system could not find his claim, perhaps due to a mis-entry of an identification number. He then went into his local Agency office in Iowa City and was told to reset up his claim, which he did; his claim is still effective as of October 13, 2013. He was then able to successfully make weekly claims continued claims beginning October 26. He seeks to be allowed to have a backdated weekly continued claim entered for the week ending October 19.

**REASONING AND CONCLUSIONS OF LAW:**

The issue is whether the claimant should receive retroactive benefits for the benefit week ending October 19, 2013.

Agency rule 871 IAC 24.2(1)(g) establishes the criteria for filing weekly claims for benefits. The rule provides for retroactive benefits if good cause is shown. The claimant has established that he attempted unsuccessfully to use the call-in procedure and that he conducted an active work

search during the week in question. The claimant has established reasonable cause for the delay in filing his weekly continued claim for that week. His request for retroactive benefits for the benefit week ending October 19, 2013, is granted.

**DECISION:**

The representative's November 20, 2013 decision (reference 01) is reversed. The claimant is entitled to retroactive benefits for the benefit week ending October 19, 2013, if he is otherwise eligible.

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Lynette A. F. Donner  
Administrative Law Judge

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Decision Dated and Mailed

ld/pjs