IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

BRIAN LARSON
Claimant

APPEAL NO. 09A-UI-05806-BT
ADMINISTRATIVE LAW JUDGE
DECISION

ARBY'S
Employer

Original Claim: 03/23/08
Claimant: Respondent (2)

Iowa Code § 96.5(2)(a) - Discharge for Misconduct

STATEMENT OF THE CASE:

Arby's (employer) appealed an unemployment insurance decision dated April 2, 2009, reference 02, which held that Brian Larson (claimant) was eligible for unemployment insurance benefits. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on May 21, 2009. The claimant did not comply with the hearing notice instructions and did not call in to provide a telephone number at which he could be contacted and, therefore, did not participate. The employer participated through Pat D'Agosta, Director of Marketing. Employer's Exhibits One was admitted into evidence. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

ISSUE:

The issue is whether the employer discharged the claimant for work-related misconduct?

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was employed as a full-time general manager from April 21, 2008 through March 13, 2009, when he was discharged for insubordination, fraudulent conduct, and violation of company policies. In the latter part of February 2009, a co-worker complained that the claimant had been disclosing unauthorized information. The employer conducted an internal investigation and audit of the computer system.

The investigation confirmed the claimant had been accessing, attempting to access, or implying that he could access AOP scores of all stores, employee compensation information, and all email messages not intended for him. The claimant also fraudulently used his former employer's login code while on duty in order to access restricted information on multiple occasions. He further attempted or threatened to erase pertinent information, used profane language, and threatened to harm his district manager's career.

The claimant filed a claim for unemployment insurance benefits effective March 23, 2009 but has not received benefits as a result of this separation in his current benefit year.

REASONING AND CONCLUSIONS OF LAW:

The issue is whether the employer discharged the claimant for work-connected misconduct. A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code § 96.5-2-a.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (Iowa 1982). The claimant was discharged on March 13, 2009 for insubordination, fraudulent conduct, and violation of company policies. The employer had clear evidence that the claimant had information to which he had no lawful right to have and that it was only obtained through his fraudulent conduct. The claimant's conduct shows a willful or wanton disregard of the standard of behavior the employer has the right to expect from an employee, as well as an intentional and substantial disregard of the employer's interests and of the employee's duties and obligations to the employer. Work-connected misconduct as defined by the unemployment insurance law has been established in this case and benefits are denied.

DECISION:

The unemployment insurance decision dated April 2, 2009, reference 02, is reversed. The claimant is not eligible to receive unemployment insurance benefits, because he was discharged from work for misconduct. Benefits are withheld until he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible. There is no overpayment as a result of this decision.

Cusan D. Askarman

Susan D Ackerman Administrative Law Judge

Decision Dated and Mailed

sda/kjw