# BEFORE THE EMPLOYMENT APPEAL BOARD

Lucas State Office Building Fourth floor Des Moines, Iowa 50319

:

ANNIE C LEWIS

**HEARING NUMBER:** 10B-UI-11860

Claimant,

.

and

EMPLOYMENT APPEAL BOARD

DECISION

KAMM'S CLEANING

Employer.

SECTION: 10A.601 Employment Appeal Board Review

#### DECISION

### FINDINGS OF FACT:

The notice of hearing in this matter was mailed September 8, 2010. The notice set a hearing for October 7, 2010. The claimant contacted the agency to provide a telephone number at which she could be reached on the day of the hearing. On the day of the hearing, however, the claimant did not appear for or participate in the hearing. The reason the claimant did not appear is because the agency took down the wrong telephone number and she did not receive a call. The claimant did not know the hearing was taking place.

#### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 10A.601(4) (2009) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of a administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the claimant did not participate in the hearing through no fault of the claimant. The claimant complied with the notice instructions by providing her telephone number. However, because the person taking down the number incorrectly recorded it, she did not receive a call and did not get the opportunity to avail herself of her due process right. For this reason, the matter will be remanded for another hearing before an administrative law judge.

## **DECISION:**

The decision of the administrative law judge dated October 7, 2010 is not vacated. This matter is remanded to an administrative law judge in the Workforce Development Center, Appeals Section. The administrative law judge shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

John A. Peno	
Monique F. Kuester	
Elizabeth L. Seiser	

AMG/kk