

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

---

**JENNY M STEVENS**  
Claimant

**APPEAL 14A-UI-04647-GT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 06/30/13  
Claimant: Appellant (1)**

Iowa Code § 96.4(3) – Able and Available  
Iowa Admin. Code r. 871-24.2(1)e – Notice to Report  
Iowa Admin. Code r. 871-24.23(11) – Failure to Report

**STATEMENT OF THE CASE:**

The claimant filed a timely appeal from the May 2, 2014, (reference 06), unemployment insurance decision that denied benefits based upon the claimant's failure to report to local Workforce Development Center as requested. After due notice was issued, a telephone conference hearing was scheduled to be held on May 22, 2014. Claimant participated.

**ISSUE:**

Did the claimant fail to report as directed or offer a good cause reason for failure to do so?

**FINDINGS OF FACT:**

Having heard the testimony and having examined the evidence in the record, the administrative law judge finds: On April 23, 2014, a notice was mailed to the claimant to be available for a call from IWD on May 1, 2014 between 2:00 p.m. and 3:00 p.m. about her availability for work the week ending April 12, 2014. The claimant did receive notice that she was to report on the above date and time. She was having difficulties with her phone, and other financial problems that made it difficult for her to comply with the written request. Those issues and problems do not constitute good cause for not reporting.

**REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant has not established a good cause reason for having failed to report as directed.

Iowa Code § 96.4(3) provides:

An unemployed individual shall be eligible to receive benefits with respect to any week only if the department finds that:

3. The individual is able to work, is available for work, and is earnestly and actively seeking work. This subsection is waived if the individual is deemed partially unemployed, while employed at the individual's regular job, as defined in § 96.19, subsection 38, paragraph "b", unnumbered paragraph 1, or temporarily unemployed as defined in § 96.19, subsection 38, paragraph "c". The work search requirements of this subsection and the disqualification requirement for failure to apply for, or to accept suitable work of § 96.5, subsection 3 are waived if the individual is not disqualified for benefits under § 96.5, subsection 1, paragraph "h".

Iowa Admin. Code r. 871-24.2(1)e provides:

e. In order to maintain continuing eligibility for benefits during any continuous period of unemployment, an individual shall report as directed to do so by an authorized representative of the department. If the individual has moved to another locality, the individual may register and report in person at a workforce development center at the time previously specified for the reporting.

The method of reporting shall be weekly if a voice response continued claim is filed, unless otherwise directed by an authorized representative of the department. An individual who files a voice response continued claim will have the benefit payment automatically deposited weekly in the individual's financial institution's account or be paid by the mailing of a warrant on a biweekly basis.

In order for an individual to receive payment by direct deposit, the individual must provide the department with the appropriate bank routing code number and a checking or savings account number.

The department retains the ultimate authority to choose the method of reporting and payment.

Since claimant has not established a good cause reason for failing to report as directed, benefits are denied.

**DECISION:**

The May 2, 2014, (reference 06) decision is affirmed. The claimant has not established a good cause reason for failing to report as directed. Benefits are denied effective April 6, 2014.

---

Duane L. Golden  
Administrative Law Judge

---

Decision Dated and Mailed

dlg/css