# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ARTHUR E SUTTON** 

Claimant

APPEAL NO: 09A-UI-09408-S2T

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**DES STAFFING SERVICES INC** 

Employer

OC: 04/26/09

Claimant: Appellant (2)

Section 96.5-1-j – Separation from Temporary Employer

#### STATEMENT OF THE CASE:

Arthur Sutton (claimant) appealed a representative's June 23, 2009 decision (reference 04) that concluded he was not eligible to receive unemployment insurance benefits because he voluntarily quit work with DES Staffing Services (employer). After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for July 17, 2009. The claimant participated personally. The employer did not provide a telephone number where it could be reached and therefore, did not participate in the hearing.

### **ISSUE:**

The issue is whether the claimant was separated from employment for any disqualifying reason.

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The employer is a temporary employment service. The claimant performed services from 2006 through October 7, 2008. He did not remember signing a document indicating that he was to contact the employer within three days following the completion of an assignment to request placement in a new assignment. The claimant completed his last assignment on October 7, 2008, and sought reassignment from the employer the following day. No work was available.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant was not separated from the employer for any disqualifying reason.

Iowa Code section 96.5-1-j provides:

An individual shall be disqualified for benefits:

- 1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department, but the individual shall not be disqualified if the department finds that:
- j. The individual is a temporary employee of a temporary employment firm who notifies the temporary employment firm of completion of an employment assignment and who seeks reassignment. Failure of the individual to notify the temporary employment firm of completion of an employment assignment within three working days of the completion of each employment assignment under a contract of hire shall be deemed a voluntary quit unless the individual was not advised in writing of the duty to notify the temporary employment firm upon completion of an employment assignment or the individual had good cause for not contacting the temporary employment firm within three working days and notified the firm at the first reasonable opportunity thereafter.

To show that the employee was advised in writing of the notification requirement of this paragraph, the temporary employment firm shall advise the temporary employee by requiring the temporary employee, at the time of employment with the temporary employment firm, to read and sign a document that provides a clear and concise explanation of the notification requirement and the consequences of a failure to notify. The document shall be separate from any contract of employment and a copy of the signed document shall be provided to the temporary employee.

For the purposes of this paragraph:

- (1) "Temporary employee" means an individual who is employed by a temporary employment firm to provide services to clients to supplement their work force during absences, seasonal workloads, temporary skill or labor market shortages, and for special assignments and projects.
- (2) "Temporary employment firm" means a person engaged in the business of employing temporary employees.

As an employee of a temporary service, the employer must advise the claimant of a three-day notice requirement and give the claimant a copy of that requirement. The claimant sought reassignment within three working days and complied with a notice he was not sure he received. The claimant satisfied the requirements of lowa Code section 96.5-1-j. Benefits are allowed.

# **DECISION:**

The representative's June 23, 2009 decision (reference 04) is reversed. The claimant was separated from the employer for good cause attributable to the employer. The claimant is eligible to receive unemployment insurance benefits.

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Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/pjs