# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**BOBBIE S ALEXANDER** 

Claimant

**APPEAL NO. 13A-UI-00981-NT** 

ADMINISTRATIVE LAW JUDGE DECISION

**COSTCO WHOLESALE CORPORATION** 

Employer

OC: 12/16/12

Claimant: Respondent (2R)

Section 96.5-2-a – Discharge Section 96.3-7 – Benefit Overpayment

#### STATEMENT OF THE CASE:

Costco Wholesale Corporation filed a timely appeal from a representative's decision dated January 15, 2013, reference 01, which held claimant eligible to receive unemployment insurance benefits. After due notice was provided, a telephone hearing was held on February 26, 2013. Although duly notified, the claimant did not participate. The employer participated by Mr. Mike Minter, Facility Manager and Ms. Nancy Jensen.

### **ISSUE:**

The issue in this matter is whether the claimant was discharged for misconduct sufficient to warrant the denial of unemployment benefits.

#### FINDINGS OF FACT:

The administrative law judge, having considered the evidence in the record, finds: Ms. Bobbie Alexander was employed by Costco Wholesale Corporation from April 1, 2007 until October 17, 2011 when she was discharged for falsification of company time records. Ms. Alexander was employed as a full-time stocker and was paid by the hour.

The claimant was discharged on November 17, 2011 for falsification of her timecard on October 10, 2011.

On that date the claimant arrived at the employer's facility at 6:14 a.m. but filled in her timecard to reflect that she had reported at 5:48 a.m. The company determined that the claimant had falsified her time record by reviewing security cameras that showed the claimant's arrival time and the company compared the claimant's arrival time on security tapes to the time that she had personally indicated on her timecard for the day in question. After being questioned further about the matter, Ms. Alexander admitted that she had intentionally falsified her timecard to avoid receiving any disciplinary action for repetitive tardiness. Because falsification of timecards is considered to be a serious offense, the claimant was discharged from her employment.

#### **REASONING AND CONCLUSIONS OF LAW:**

The question is whether the evidence in the record establishes misconduct sufficient to warrant the denial of unemployment insurance benefits. It does.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6-2. Misconduct must be substantial in order to justify a denial of unemployment insurance benefits. The focus is on deliberate, intentional or culpable acts by the employee. See <u>Gimbel v. Employment Appeal Board</u>, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

The evidence in this record establishes that the claimant was discharged for intentional falsification of her timecard on October 10, 2011. The claimant was aware that she would face discharge if she again reported to work substantially late for her scheduled shift. The evidence in the record establishes that the claimant intentionally falsified her timecard to reflect that she was reporting to work earlier than she had actually reported on the day in question. The claimant's conduct was in willful disregard for the employer's interests and standards of behavior and thus was disqualifying conduct under the provision of the Employment Security Law. Unemployment insurance benefits are withheld.

lowa Code section 96.3-7, as amended in 2008, provides:

- 7. Recovery of overpayment of benefits.
- a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.
- b. (1) If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5. However, provided the benefits were not received as the result of fraud or willful misrepresentation by the individual, benefits shall not be recovered from an individual if the employer did not participate in the initial determination to award benefits pursuant to section 96.6, subsection 2, and an overpayment occurred because of a subsequent reversal on appeal regarding the issue of the individual's separation from employment. The employer shall not be charged with the benefits.
- (2) An accounting firm, agent, unemployment insurance accounting firm, or other entity that represents an employer in unemployment claim matters and demonstrates a continuous pattern of failing to participate in the initial determinations to award benefits, as determined and defined by rule by the department, shall be denied permission by the department to represent any employers in unemployment insurance matters. This subparagraph does not apply to attorneys or counselors admitted to practice in the courts of this state pursuant to section 602.10101.

## **DECISION:**

The representative's decision dated January 15, 2013, reference 01, is reversed. The claimant is disqualified. Unemployment insurance benefits are withheld until the claimant has worked in and been paid wages for insured work equal to ten times her weekly benefit amount and is otherwise eligible. The issue of whether the claimant must repay the unemployment benefits is remanded to the UIS Division for determination.

Terence P. Nice	
Administrative Law Judge	
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