IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

JULIA HOSKINSON

Claimant

APPEAL NO. 11A-UI-03412-BT

ADMINISTRATIVE LAW JUDGE DECISION

CASEY'S MARKETING CO CASEY'S GENERAL STORES

Employer

OC: 01/16/11

Claimant: Appellant (2)

Iowa Code § 96.5(2)(a) - Discharge for Misconduct

STATEMENT OF THE CASE:

Shannon Kite (employer) appealed an unemployment insurance decision dated March 9, 2011, reference 04, which held that she was not eligible for unemployment insurance benefits because she was discharged from Casey's Marketing Company (employer) for work-related misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on April 7, 2011. The claimant participated in the hearing. The employer participated through Nick Weih, assistant manager. Employer's Exhibits One and Two were admitted into evidence. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

ISSUE:

The issue is whether the employer discharged the claimant for work-related misconduct.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was employed as a part-time cashier from August 13, 2010 through October 15, 2010. She received a verbal warning for failing to call in on September 16, 2010. The employer also placed her on probation for 90 days. The claimant was scheduled to report to work on October 15, 2010 at 6:00 a.m. Her infant was sick, so she called the employer and said she would be in at 7:00 a.m. The manager told her if she could not report to work on time, she was fired. The manager called her later that day and told her to turn in her smocks.

REASONING AND CONCLUSIONS OF LAW:

The issue is whether the employer discharged the claimant for work-connected misconduct. A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code § 96.5-2-a.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. *Cosper v. lowa Department of Job Service*, 321 N.W.2d 6 (lowa 1982). The claimant was discharged on October 15, 2010 for two unexcused absences. Excessive unexcused absenteeism, a concept which includes tardiness, is misconduct. *Higgins v. lowa Department of Job Service*, 350 N.W.2d 187 (lowa 1984). The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. *Id.* The claimant only had one unexcused absence prior to the final incident. A single unexcused absence does not constitute excessive unexcused absenteeism. *Sallis v. Employment Appeal Board*, 437 N.W.2d 895 (lowa 1989).

The final absence was due to her infant's illness and she was only going to be an hour late when the manager told her that she was fired if she did not report to work on time. In light of good-faith effort, absences due to inability to obtain child care for sick infant, although excessive, did not constitute misconduct. *McCourtney v. Imprimis Technology, Inc.*, 465 N.W.2d 721 (Minn. App. 1991). The claimant was going to find child care for her sick infant but was not allowed to do so. The employer has not met its burden. Work-connected misconduct as defined by the unemployment insurance law has not been established in this case and benefits are allowed.

DECISION:

The unemployment insurance decision dated March 9, 2011, reference 04, is reversed. The claimant was discharged. Misconduct has not been established. Benefits are allowed, provided the claimant is otherwise eligible.

Susan D. Ackerman Administrative Law Judge

Decision Dated and Mailed

sda/kjw