### IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

LINDSAY C WILLIAMS Claimant

# APPEAL 21A-UI-00574-CL-T

# ADMINISTRATIVE LAW JUDGE DECISION

GO DADDY SOFTWARE INC Employer

> OC: 06/21/20 Claimant: Appellant (2R)

Iowa Code § 96.4(3) – Ability to and Availability for Work Iowa Admin. Code r. 871-24.23(26) – Able & Available – Availability Disqualifications Iowa Code § 96.1A(37) – Total and Partial Unemployment Iowa Code § 96.7(2)a(2) – Same Base Period Employment Iowa Code § 96.6(2) - Timeliness of Appeal

# STATEMENT OF THE CASE:

On November 24, 2020, the claimant filed an appeal from the October 6, 2020, (reference 01) unemployment insurance decision that denied benefits. The parties were properly notified about the hearing. A telephone hearing was held on February 9, 2021. Claimant participated. Employer participated through employee relations partner Shanan Reed. Department Exhibit 1 was received.

# **ISSUES:**

Is the claimant totally, partially, or temporarily unemployed? Is the claimant able to and available for work? Is the claimant still employed at the same hours and wages? Is the employer's account subject to charge? Is the appeal timely?

# FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: On October 6, 2020, lowa Workforce Development mailed the reference 01 unemployment insurance decision denying benefits to the claimant's last address of record. The decision warned that an appeal was due by October 16, 2020. The claimant did not receive the decision. The first notice of disqualification was the overpayment decision. The claimant filed the appeal within ten days after receipt of that decision.

Claimant began working for employer on April 17, 2017. Claimant last worked as a full-time sales representative. Claimant was separated from employment on June 26, 2020, when she was laid off. Claimant did not work at all from the date she was laid off up until she stopped filing for benefits on October 3, 2020. Claimant was available for work. Employer paid claimant

through September 1, 2020, and then paid claimant a lump sum. Claimant was required to sign a severance agreement in order to receive the pay.

The Benefits Bureau of Iowa Workforce Development has not issued an initial decision on whether the severance pay is deductible from unemployment insurance benefits.

#### REASONING AND CONCLUSIONS OF LAW:

The first issue to be considered in this appeal is whether the appellant's appeal is timely. The administrative law judge determines it is.

lowa Code § 96.6(2) provides, in pertinent part:

The representative shall promptly examine the claim and any protest, take the initiative to ascertain relevant information concerning the claim, and, on the basis of the facts found by the representative, shall determine whether or not the claim is valid, the week with respect to which benefits shall commence, the weekly benefit amount payable and its maximum duration, and whether any disqualification shall be imposed.... Unless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision.

The claimant did not have an opportunity to timely appeal the fact-finder's decision because the decision was not received. Without notice of a disqualification, no meaningful opportunity for appeal exists. See *Smith v. Iowa Emp't Sec. Comm'n*, 212 N.W.2d 471, 472 (Iowa 1973). The claimant timely appealed the overpayment decision, which was the first notice of disqualification.

The next issue is whether claimant was unemployed and able to work.

lowa Code section 96.1A(37) provides:

"Total and partial unemployment".

a. An individual shall be deemed "totally unemployed" in any week with respect to which no wages are payable to the individual and during which the individual performs no services.

b. An individual shall be deemed partially unemployed in any week in which either of the following apply:

(1) While employed at the individual's then regular job, the individual works less than the regular full-time week and in which the individual earns less than the individual's weekly benefit amount plus fifteen dollars.

(2) The individual, having been separated from the individual's regular job, earns at odd jobs less than the individual's weekly benefit amount plus fifteen dollars.

c. An individual shall be deemed temporarily unemployed if for a period, verified by the department, not to exceed four consecutive weeks, the individual is unemployed due to a plant shutdown, vacation, inventory, lack of work or emergency from the individual's

regular job or trade in which the individual worked full-time and will again work full-time, if the individual's employment, although temporarily suspended, has not been terminated.

lowa Code section 96.4(3) provides:

An unemployed individual shall be eligible to receive benefits with respect to any week only if the department finds that:

3. The individual is able to work, is available for work, and is earnestly and actively seeking work. This subsection is waived if the individual is deemed partially unemployed, while employed at the individual's regular job, as defined in section 96.1A, subsection 37, paragraph "b", subparagraph (1), or temporarily unemployed as defined in section 96.1A, subsection 37, paragraph "c". The work search requirements of this subsection and the disqualification requirement for failure to apply for, or to accept suitable work of section 96.5, subsection 3 are waived if the individual is not disqualified for benefits under section 96.5, subsection 1, paragraph "h".

lowa Admin. Code r. 871-24.23(26) provides:

Availability disqualifications. The following are reasons for a claimant being disqualified for being unavailable for work.

(26) Where a claimant is still employed in a part-time job at the same hours and wages as contemplated in the original contract for hire and is not working on a reduced workweek basis different from the contract for hire, such claimant cannot be considered partially unemployed.

lowa Code section 96.7(2)a(2)(a), (b), and (c) provides:

2. Contribution rates based on benefit experience.

a. (2) The amount of regular benefits plus fifty percent of the amount of extended benefits paid to an eligible individual shall be charged against the account of the employers in the base period in the inverse chronological order in which the employment of the individual occurred.

(a) However, if the individual to whom the benefits are paid is in the employ of a base period employer at the time the individual is receiving the benefits, and the individual is receiving the same employment from the employer that the individual received during the individual's base period, benefits paid to the individual shall not be charged against the account of the employer. This provision applies to both contributory and reimbursable employers, notwithstanding subparagraph (3) and section 96.8, subsection 5.

(b) An employer's account shall not be charged with benefits paid to an individual who left the work of the employer voluntarily without good cause attributable to the employer or to an individual who was discharged for misconduct in connection with the individual's employment, or to an individual who failed without good cause, either to apply for available, suitable work or to accept suitable work with that employer, but shall be

charged to the unemployment compensation fund. This paragraph applies to both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

(c) The amount of benefits paid to an individual, which is solely due to wage credits considered to be in an individual's base period due to the exclusion and substitution of calendar quarters from the individual's base period under section 96.23, shall be charged against the account of the employer responsible for paying the workers' compensation benefits for temporary total disability or during a healing period under section 85.33, section 85.34, subsection 1, or section 85A.17, or responsible for paying indemnity insurance benefits.

#### DECISION:

The October 6, 2020, (reference 01) unemployment insurance decision is reversed. The appeal is timely. The claimant was totally unemployed and able to work. Benefits are allowed, provided claimant is otherwise eligible.

#### REMAND:

The issue of whether the severance payment(s) are deductible from unemployment insurance benefits is remanded to the Benefits Bureau of Iowa Workforce Development for an initial decision.

Christine A. Louis Administrative Law Judge Unemployment Insurance Appeals Bureau 1000 East Grand Avenue Des Moines, Iowa 50319-0209 Fax (515)478-3528

February 19, 2021 Decision Dated and Mailed

cal/kmj