

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

SHANTEL M ALAPAI
Claimant

APPEAL NO. 11A-UI-14709-SWT

**ADMINISTRATIVE LAW JUDGE
DECISION**

LUTHERAN SERVICES IN IOWA INC
Employer

**OC: 10/09/11
Claimant: Appellant (1)**

Section 96.5-1 - Voluntary Quit

STATEMENT OF THE CASE:

The claimant appealed an unemployment insurance decision dated October 31, 2011, reference 01, that concluded she voluntarily quit employment without good cause attributable to the employer. A telephone hearing was held on December 6, 2011. The parties were properly notified about the hearing. The claimant participated in the hearing. Claris Beasley participated in the hearing on behalf of the employer with a witness, Rhonda Boeve.

ISSUE:

Did the claimant voluntarily quit employment without good cause attributable to the employer?

FINDINGS OF FACT:

The claimant worked for the employer as a youth associate from March 2009 through October 4, 2011. The job involves working with children with behavioral issues. The claimant was informed when she was hired and understood that the children could sometimes display aggressive behavior and she received training on dealing with such situations.

Around September 20, 2011, the claimant submitted her two-week notice that she was quitting because she felt the work environment was too stressful and one of the clients she was assigned to work with was acting aggressively toward her. The client had bit the claimant's finger a couple of months earlier and the claimant did not want to work with the client anymore. The claimant could have requested a transfer to another unit.

REASONING AND CONCLUSIONS OF LAW:

The unemployment insurance law disqualifies claimants who voluntarily quit employment without good cause attributable to the employer. Iowa Code § 96.5-1.

The unemployment insurance rules provide that a claimant who leaves employment due to dissatisfaction with the work environment is considered to have quit without good cause attributable to the employer. 871 IAC 24.25(21). This provision applies to this case. The claimant was informed when she was hired about the nature of the work. The evidence does

not show intolerable working conditions attributable to the employer. The claimant is disqualified from receiving unemployment insurance benefits.

DECISION:

The unemployment insurance decision dated October 31, 2011, reference 01, is affirmed. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

Steven A. Wise
Administrative Law Judge

Decision Dated and Mailed

saw/pjs