

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

KRYSTAL K SNODGRASS
Claimant

APPEAL NO. 11A-UI-07386-HT

**ADMINISTRATIVE LAW JUDGE
DECISION**

GOODWILL INDUSTRIES
Employer

**OC: 05/01/11
Claimant: Appellant (1)**

Section 96.5(1) – Quit

STATEMENT OF THE CASE:

The claimant, Krystal Snodgrass, filed an appeal from a decision dated May 27, 2011, reference 02. The decision disqualified her from receiving unemployment benefits. After due notice was issued, a hearing was held by telephone conference call on June 27, 2011. The claimant participated on her own behalf. The employer, Goodwill, did not provide a telephone number where a witness could be contacted and did not participate.

ISSUE:

The issue is whether the claimant quit work with good cause attributable to the employer.

FINDINGS OF FACT:

Krystal Snodgrass was employed by Goodwill from March 17, 2009 until May 4, 2011 as a full-time team leader. On April 27, 2011, she left a note for Store Manager Pam Hodgins stating she was stepping down as team leader. She was dealing with some personal problems and also did not care for some of the changes the employer was making in the operations. The claimant assumed she would be able to step into one of the regular full-time positions the store was trying to fill but did not make her desire known to the store manager or the assistant store manager.

On May 4, 2011, Ms. Hodgins told her there were no other positions available, accepted her key, and requested she clean out her locker.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5-1 provides:

An individual shall be disqualified for benefits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

The claimant quit her job as team leader for personal reasons. Her assumption she would be able to step down into a regular full-time position was not based on any assurances from any member of management. Her personal problems and disagreement with changes being made in the store do not constitute good cause attributable to the employer for quitting. The claimant is disqualified.

DECISION:

The representative's decision of May 27, 2011, reference 02, is affirmed. Krystal Snodgrass is disqualified and benefits are withheld until she has earned ten times her weekly benefit amount, provided she is otherwise eligible.

Bonny G. Hendricksmeier
Administrative Law Judge

Decision Dated and Mailed

bgh/kjw