IOWA WORKFORCE DEVELOPMENT
Unemployment Insurance Appeals Section
1000 East Grand—Des Moines, Iowa 50319
DECISION OF THE ADMINISTRATIVE LAW JUDGE
68-0157 (7-97) – 3091078 - EI

IQUITTIA BROWN 926 OAKRIDGE DR BLDG 332 #23 DES MOINES IA 50311

THE MAY DEPARTMENT STORES CO FAMOUS BARR °/<sub>o</sub> FRICK UC EXPRESS PO BOX 283 ST LOUIS MO 63166-0283 Appeal Number: 04A-UI-00951-H2T

OC 12-21-03 R 02 Claimant: Respondent (2)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board, 4th Floor—Lucas Building, Des Moines, Iowa 50319.* 

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- A reference to the decision from which the appeal is taken.
- That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)	
(Decision Dated & Mailed)	

Section 96.5-2-a – Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism Section 96.3-7 – Recovery of Benefit Overpayment

#### STATEMENT OF THE CASE:

The employer filed a timely appeal from the January 23, 2004, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on February 18, 2004. The claimant did participate. The employer did participate through Shelly Wijeratne, Human Resources and Operations Manager.

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a sales associate part-time beginning November 20, 2002 through December 29, 2003 when she was discharged.

The claimant was discharged from employment due to a final incident of absenteeism that occurred on December 23, 2003 when she called in to report her absence due to an ill child. The claimant was last warned on December 20, 2003, that she faced termination from employment upon another incident of unexcused absenteeism. Prior absences occurred on September 20, 2003 (70 minutes tardy), September 21, 2003, (14 minutes tardy), October 7, 2003 (no-call/no-show), October 8, 2003 (no-call/no-show), October 11, 2003 (absent), October 13, 2003 (absent), October 16, 2003 (10 minutes tardy) October 17, 2003 (left work seven hours early). October 19, 2003 (30 minutes tardy), October 23, 2003 (23 minutes tardy), November 2, 2003 (no-call/no-show), November 22, 2003 (left one hour early and did not tell a manager that she was leaving or why she was leaving), November 24, 2003 (120 minutes tardy), November 30, 2003 (225 minutes tardy), December 5, 2003 (60 minutes tardy), December 6, 2003, (left six hours early without consulting a manager), December 12, 2003, (eleven minutes tardy), December 13, 2003 (forty-five minutes tardy and left forty minutes early), December 14, 2003 (15 minutes tardy), December 17, 2003 (27 minutes tardy), December 18, 2003 (40 minutes tardy), December 20, 2003 (35 minutes tardy), December 23, 2003 called in absent due to ill child.

Because the claimant's separation was disqualifying, benefits were paid to which the claimant was not entitled. Those benefits must be recovered in accordance with the provisions of lowa law.

## REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins v. lowa Department of Job Service, 350 N.W.2d 187 (lowa 1984). Absences related to lack of childcare are generally held to be unexcused. Harlan v. lowa Department of Job Service, 350 N.W.2d 192 (lowa 1984).

The claimant has claimed and received unemployment insurance benefits after the separation from employment.

Iowa Code Section 96.3-7 provides:

7. Recovery of overpayment of benefits. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absence was not excused. The final absence, in combination with the claimant's history of absenteeism, is considered excessive. Benefits are withheld.

## **DECISION:**

The January 23, 2004, reference 01, decision is reversed. The claimant was discharged from employment due to excessive, unexcused absenteeism. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible. The claimant is overpaid benefits in the amount of \$322.00.

tkh/kjf