

**IN THE IOWA ADMINISTRATIVE HEARINGS DIVISION
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

REBECCA A ROGERS

Claimant

APPEAL 24A-UI-05506-DZ-T

**ADMINISTRATIVE LAW JUDGE
DECISION**

WEST CENTRAL IOWA SHELTERED WORKS

Employer

OC: 05/12/24

Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge

STATEMENT OF THE CASE:

West Central Iowa Sheltered Works, the employer/appellant,¹ appealed the Iowa Workforce Development (IWD) June 3, 2024 (reference 01) unemployment insurance (UI) decision. IWD found Ms. Rogers eligible for REGULAR (state) UI benefits because IWD concluded the employer dismissed her from employment on May 15, 2024 for a reason that did not disqualify her from receiving UI benefits. On June 11, 2024, the Iowa Department of Inspections, Appeals, and Licensing (DIAL), UI Appeals Bureau mailed a notice of hearing to the employer and Ms. Rogers for a telephone hearing scheduled for June 25, 2024.

The administrative law judge held a telephone hearing on June 25, 2024. The employer participated in the hearing through Brittany Webb, human resources director, and Donna Schurke, finance director. Ms. Rogers participated in the hearing personally. The administrative law judge admitted Department's Exhibit 1-2 and Employer's Exhibit 1 as evidence.

The administrative law judge concludes Ms. Rogers is eligible for UI benefits based on how her job ended with this employer.

ISSUES:

Did the employer discharge Ms. Rogers from employment for disqualifying job-related misconduct?

Did IWD overpay Ms. Rogers UI benefits?

If so, should she repay the benefits?

FINDINGS OF FACT:

Having reviewed the evidence in the record, the administrative law judge finds: Ms. Rogers began working for the employer in July 2016. She worked as a full-time direct support professional. Her employment ended on May 15, 2024.

¹ Appellant is the person or employer who appealed.

On May 26, 2023, Ms. Rogers was injured on the job. Ms. Rogers suffered a complete tear of her hamstring. Ms. Rodgers filed a worker's compensation (comp) claim. In April 2024, the workers comp doctor released Ms. Rogers to return to work with the restriction that she does not crouch or stoop. The job requires frequent crouching and/or stooping. The doctor then changed the restriction to limited crouching or stooping. Ms. Webb contacted Ms. Rogers and told her about the updated restrictions. Ms. Rogers then returned to work for four shifts, but she was not able to do the job. Ms. Rogers informed the employer of the same.

On May 14, Ms. Rogers met with the employer and asked for work that did not require her to crouch or stoop. The employer told Ms. Rogers that it did not have work available that did not require her to crouch or stoop. Ms. Rogers contacted the worker's comp doctor after this meeting and asked for clarification about her work restriction. The doctor told Ms. Rogers that she had a permanent work restriction to not crouch or stoop. The doctor informed the employer's worker's comp administrator of the same and the administrator informed the employer about Ms. Rogers permanent work restriction. The next day, the employer sent Ms. Rogers an email telling her that the employer did not have a position available for her with her permanent work restriction.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the employer discharged Ms. Rogers from employment on May 15, 2024 for a reason that does not disqualify her from receiving UI benefits.

Iowa Code section 96.5(2)(a) and (d) provide, in relevant part:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

d. For the purposes of this subsection, "misconduct" means a deliberate act or omission by an employee that constitutes a material breach of the duties and obligations arising out of the employee's contract of employment. Misconduct is limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer.

The employer has the burden of proof in establishing disqualifying job misconduct.² The issue is not whether the employer made a correct decision in separating the claimant from employment,

² *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982).

but whether the claimant is entitled to unemployment insurance benefits.³ Misconduct must be “substantial” to warrant a denial of job insurance benefits.⁴

In an at-will employment environment an employer may discharge an employee for any number of reasons or no reason at all, if it is not contrary to public policy. But, if the employer fails to meet its burden of proof to establish job related misconduct as the reason for the separation, the employer incurs potential liability for UI benefits related to that separation. A decision about whether an employee’s act is misconduct does not rest solely on the interpretation or application of the employer’s policy or rule. A violation of the employer’s policy or rule is not necessarily disqualifying misconduct even if the employer was fully within its rights to impose discipline up to, or including, discharge for the incident under its policy.

In this case, the employer ended Ms. Rogers’ employment because it could not accommodate her permanent work restriction. The employer has not established disqualifying, job-related misconduct on the part of Ms. Rogers. So, Ms. Rogers is eligible for UI benefits.

Since Ms. Rogers is eligible for REGULAR (state) UI benefits per this decision, the issues of overpayment and repayment are moot. An issue being moot means there is nothing left to decide.⁵

DECISION:

The June 3, 2024 (reference 01) UI decision is AFFIRMED. The employer discharged Ms. Rogers from employment on May 15, 2024 for a reason that does not disqualify her from receiving UI benefits. Ms. Rogers is eligible for REGULAR (state) UI benefits, as long as no other decision denies her UI benefits.



Daniel Zeno
Administrative Law Judge

June 26, 2024
Decision Dated and Mailed

rvs

³ *Infante v. Iowa Dep’t of Job Serv.*, 364 N.W.2d 262 (Iowa Ct. App. 1984).

⁴ *Newman v. Iowa Dep’t of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984).

⁵ *Iowa Bankers Ass’n v. Iowa Credit Union Dep’t*, 335 N.W.2d 439, 442 (Iowa 1983).

APPEAL RIGHTS. If you disagree with this decision, you or any interested party may:

1. Appeal to the Employment Appeal Board within fifteen (15) days of the date under the judge's signature by submitting a written appeal via mail, fax, or online to:

**Iowa Employment Appeal Board
6200 Park Avenue Suite 100
Des Moines, Iowa 50321
Fax: (515)281-7191
Online: eab.iowa.gov**

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

AN APPEAL TO THE BOARD SHALL STATE CLEARLY:

- 1) The name, address, and social security number of the claimant.
- 2) A reference to the decision from which the appeal is taken.
- 3) That an appeal from such decision is being made and such appeal is signed.
- 4) The grounds upon which such appeal is based.

An Employment Appeal Board decision is final agency action. If a party disagrees with the Employment Appeal Board decision, they may then file a petition for judicial review in district court.

2. If no one files an appeal of the judge's decision with the Employment Appeal Board within fifteen (15) days, the decision becomes final agency action, and you have the option to file a petition for judicial review in District Court within thirty (30) days after the decision becomes final. Additional information on how to file a petition can be found at Iowa Code §17A.19, which is online at <https://www.legis.iowa.gov/docs/code/17A.19.pdf> or by contacting the District Court Clerk of Court <https://www.iowacourts.gov/iowa-courts/court-directory/>.

Note to Parties: YOU MAY REPRESENT yourself in the appeal or obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds.

Note to Claimant: It is important that you file your weekly claim as directed, while this appeal is pending, to protect your continuing right to benefits.

SERVICE INFORMATION:

A true and correct copy of this decision was mailed to each of the parties listed.

DERECHOS DE APELACIÓN. Si no está de acuerdo con la decisión, usted o cualquier parte interesada puede:

1. Apelar a la Junta de Apelaciones de Empleo dentro de los quince (15) días de la fecha bajo la firma del juez presentando una apelación por escrito por correo, fax o en línea a:

**Iowa Employment Appeal Board
6200 Park Avenue Suite 100
Des Moines, Iowa 50321
Fax: (515)281-7191
En línea: eab.iowa.gov**

El período de apelación se extenderá hasta el siguiente día hábil si el último día para apelar cae en fin de semana o día feriado legal.

UNA APELACIÓN A LA JUNTA DEBE ESTABLECER CLARAMENTE:

- 1) El nombre, dirección y número de seguro social del reclamante.
- 2) Una referencia a la decisión de la que se toma la apelación.
- 3) Que se interponga recurso de apelación contra tal decisión y se firme dicho recurso.
- 4) Los fundamentos en que se funda dicho recurso.

Una decisión de la Junta de Apelaciones de Empleo es una acción final de la agencia. Si una de las partes no está de acuerdo con la decisión de la Junta de Apelación de Empleo, puede presentar una petición de revisión judicial en el tribunal de distrito.

2. Si nadie presenta una apelación de la decisión del juez ante la Junta de Apelaciones Laborales dentro de los quince (15) días, la decisión se convierte en acción final de la agencia y usted tiene la opción de presentar una petición de revisión judicial en el Tribunal de Distrito dentro de los treinta (30) días después de que la decisión adquiera firmeza. Puede encontrar información adicional sobre cómo presentar una petición en el Código de Iowa §17A.19, que se encuentra en línea en <https://www.legis.iowa.gov/docs/code/17A.19.pdf> o comunicándose con el Tribunal de Distrito Secretario del tribunal <https://www.iowacourts.gov/iowa-courts/court-directory/>.

Nota para las partes: USTED PUEDE REPRESENTARSE en la apelación u obtener un abogado u otra parte interesada para que lo haga, siempre que no haya gastos para Workforce Development. Si desea ser representado por un abogado, puede obtener los servicios de un abogado privado o uno cuyos servicios se paguen con fondos públicos.

Nota para el reclamante: es importante que presente su reclamo semanal según las instrucciones, mientras esta apelación está pendiente, para proteger su derecho continuo a los beneficios.

SERVICIO DE INFORMACIÓN:

Se envió por correo una copia fiel y correcta de esta decisión a cada una de las partes enumeradas.